Each of us can play a role in ensuring GED® test security

Protecting the value of the GED® credential is a top priority at GED Testing Service. Together, we can combat cheating and the legal and financial consequences that come with stealing intellectual property.

Security measures are built into the exam to deter cheating and each test subject goes through rigorous review and scrutiny. Please keep in mind these important tips to help prepare testers and protect the integrity of the exam.

What Educators Should Know:

» Debriefing with a tester about test questions is a violation of the agreement with GED®. It's important to be a role model of good behavior. Don't encourage testers to talk about exact test items. It is okay for them to discuss general topics on the test.

» It's important that classroom personnel know that they can't take the GED® test. It's only for those in need of a high school equivalency diploma. Your classroom personnel can use item samplers, sample questions, study guides and tutorials for additional insight on what is included on the test.

» Cell phones are the most common reason that tests are revoked. Please remind testers that phones must be left at home or locked up during testing.

» Impersonation is the most common attempt at cheating. Photo ID is required on the day of the test, and photos are used to compare testers from session to session. Attempted impersonation will result in a lengthy ban from testing.

If you suspect cheating, please call **1-877-EXAM-GED (877-392-6433).**

It's helpful to have names and dates of test events, this includes testers' names and names of personnel involved in test administration.

GED
TESTING SERVICE®

What Test Administrators Should Know:

» Check Service Direct daily for any new cases that may have been assigned to your test center and review the open cases. Sometimes we will reach out to you via a case (in Service Direct) to ask you for assistance with our investigation.

» When checking in testers for GED® testing be sure to check that the first name, last name and date of birth on the ID provided matches what is listed on their account in Registration Manager.

» Be on the lookout for hidden cameras. You can find out more about how to identify spy glasses, camera buttons, etc. by accessing the info sheet in VSS.

» When creating cases in Service Direct it is helpful to include the following information:

— Detailed description of tester behavior

— Location or situation when confronting the tester

— Names and roles of all people involved

— Tester's reaction and discussion between TA and tester including tester comments

If you suspect cheating, please:

» Ask the tester to leave the testing room immediately and put the test in "unscheduled break mode". Let the test time out. DO NOT STOP THE TEST!

» Tell the tester that you will be informing Pearson VUE of the incident and create a case in Service Direct as soon as possible.

» For type of case choose "Candidate Error".

» Report the issue immediately.

Call 1-866-389-3665 for the GED Test Center Support Line with questions about dealing with misconduct or other test center related matters. NOTE: This number is only for Test Administrators, not Students.