



youinspire

2023 GED CONFERENCE

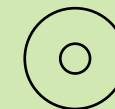
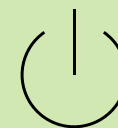
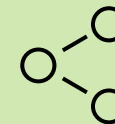
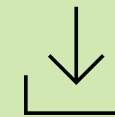
Tutorial for the Online Proctored Test

Scott Salesses *Director, Strategic Accounts & Testing Operations*



In this session, we will...

- Online Proctored (OP) Test Overview
- In-person vs OP Testing
- OP Test Tips
- Common Questions/Issues
- Preparing Your Students
- Scheduling and Test Day



The Online Proctored (OP) GED Test

- We launched the OP GED test in June 2020 as a direct result of the pandemic.
- In Spring/Summer of 2020, approximately 70% of GED test centers across the nation closed on a temporary basis due to state and local regulations.
- In some states there were no in-person GED test centers.

GED Test Delivery Method Across the U.S. in 2023 YTD:

- 83% of testing at a test center
- 17% of testing done via OP

Most students are choosing to test at a test center, however there are some students who like the OP test option for a variety of reasons.

Learn more at GED.com

Where Are Students Testing: Test Center vs OP

Only 6% combined test center/OP

	Test Center	Online Proctored
2020	75%	25%
2021	72%	28%
2022	83%	17%
2023 YTD	83%	17%

Taking an OP GED Test: How it Works

- Students register and schedule their OP test via their ged.com account just like in-person testing.
- Requires a laptop or desktop computer (PC or Mac) with a camera, microphone, and stable internet connection.
Cannot be a Chromebook.
- Must be in an enclosed room with a door than can be shut, quiet environment, no other individuals in the room.
- Students must complete a system check at the time of their appointment, or prior to their appointment, to ensure their system will support delivery of an OP exam.

Online Proctored GED Test: Key Information

- Students must earn a score of 145 or higher on the GED Ready test within the past 60 days in any subject area they wish to take via OP. Only required before the 1st OP attempt in each subject area.
- Available in English and Spanish
- Test accommodations available to students with a diagnosed disability who want to test via OP.

What Students Have Told Us

In a survey students told us the top benefits of OP testing include:

- Convenience/availability of test appointment times
- No need to travel to test center
- Reduced anxiety/stress in testing from home

Online Proctored Testing: Benefits & Challenges

Benefits

- Appointments are available 24/7 and are often available same day.
- Test-takers can cancel or reschedule their appointment all the way up to their scheduled appointment time
- Test from the comfort of home or other location that meets the OP testing criteria
- Students have the ability to mix OP testing and in-person

Challenges

- Some students are going to encounter technical issues often related to their home internet connection or equipment.
- Students cannot use a hand-held calculator or physical scratch paper
- Test security – while we have many test security features in place there is more risk with OP than having a student test in-person at a test center.

Who May Benefit from OP Testing?

- Students who work and need to test at unconventional hours.
- Students who have young children and/or no childcare.
- Students who are trying to earn their GED quickly.
- Students who have test anxiety or generalized anxiety.
- Students who lack an in-person test center close to their home.



Test Center vs OP & OP Test Tips



In-Person vs OP

In-Person Testing:

- 3 attempts per subject area before 60 day wait period
- Standard GED price is \$36 per subject, but varies widely by state
- No GED Ready requirement before 1st GED test in most states
- Handheld calculator allowed, erasable noteboard provided
- 2 discounted retakes per subject area through 6/30/2024

Online Proctored Testing:

- 2 attempts per subject area before a 60 day wait period
- Standard GED price is \$36 per subject, but varies widely by state
- GED Ready score of 145+ within 60 days is needed prior to first attempt
- Handheld calculator, erasable noteboard or pen/paper **not** allowed
- No discounted retakes

OP Test-takers Under the Age of 18

A parent or guardian must be present during the check-in process in order to provide consent for the test-taker who is a minor.

Parent or guardian must present a government ID and provide verbal consent to the proctor.

Once this occurs the parent or guardian will exit the room.

Calculator, Scratch Pad & Virtual Whiteboard

- Only the on-screen calculator may be used with OP tests
 - Handheld calculators are not allowed for security reasons
 - The on-screen calculator is the same as in-person test and the GED Ready.
 - Calculator tutorial and practice available online to students & educators

- Virtual whiteboard & scratchpad available on OP tests
 - Students cannot use physical scratch paper or dry erase boards for security reasons
 - Students can practice with the virtual whiteboard and scratchpad online prior to testing

The 5 Things Every Educator Needs to Know to Help Students Take an O.P. Test

1. They can find all the info they need about this option at GED.com under “About the Test” or in their GED.com account
2. Before test day students should practice with the Whiteboard tool to get comfortable before they test
3. Complete the online system check before scheduling – to make sure their equipment works properly
4. Encourage student to check-in 30 minutes before their OP test appointment
5. The content on the O.P. test is the same content they’d see when testing in person

Online Proctored Webpage – available with or without a GED.com account

- <https://ged.com/take-the-ged-test-online/>

BETA

About Online GED Testing

Take your GED test from the comfort of your home, while securely monitored by an online proctor.



Overview



Common Questions & Issues



Common Issues to Avoid

- Poor internet connection: *hotspots are not supported*
- Must have webcam: *No using cell phone cameras as substitute*
- Unauthorized materials – extra screens, paper, notebooks
- Another person in the room
- Tester left view of webcam

Common Questions

Q. Can the OP test work in a correctional setting? Unlikely

Q. Can our students take the OP test at our adult education center? Yes, but....

Q. Why can't I use a physical calculator or scratch paper? Test Security

Q. Can I take the OP test on a Chromebook? Unfortunately not

Q. Are accommodations available on the OP test? Yes they are

Online Proctored Test in the Correctional Setting

We've seen it work in a few select correctional facilities, but for the vast majority of correctional facilities OP is not going to work due to the OP requirements and rules within correctional facilities.

OP Test-takers must:

- Be online in order to take the OP test
- Be alone in a room
- Be on webcam/recorded
- Present a government issued ID

Can Students Take the OP Test at our Adult Education Center?

Yes, this is possible. It has worked, or is working, at some adult education centers although most adult education programs have their students go to a local test center since most test centers have reopened.

Please be aware of potential technical challenges. Review the OnVUE Technical Requirements.

- Frequent issue at adult ed centers – firewall/computer security software installed on the center's computers prevents the OP test from normal test delivery. This issue is common.

Common Questions

Q. What if my internet connection is lost for a few seconds while I'm taking the OP test. Can I resume once a connection is re-established? **Yes**

Q. Can I resize the text onscreen? **Yes**

Q. Can I wear my Apple watch during my OP test? **No**

Q. Is the OP test available in Spanish? **Yes, and there are Spanish speaking proctors**

GED Direct Vs GED Marketplace – Purchasing GED Tests

• GED Direct

You should use GED Direct to purchase GED tests and GED Ready tests if

- You have GED Manager access
- You want to manage and track usage of learner tests
- You have a credit card or credit terms with Pearson
- You may also use a PO and a check

Benefits: Tests don't expire; You can monitor usage; No voucher codes to manage.

• GED Marketplace

You should use GED Marketplace if

- You don't have GED Manager access
- You don't need to manage and track usage of learner tests
- You have a credit card or credit terms with Pearson
- You may also use a PO and a check

Benefits: Anyone can place an order on GED Marketplace; You have 18 mos to use vouchers before expiration;

Purchasing the GED Ready Official Practice Test

• GED Direct

You should use GED Direct to purchase GED Ready tests if

- You have GED Manager access
- You want to manage and track usage of learner tests
- You have a credit card or credit terms with Pearson
- You may also use a PO and a check

Benefits: Tests don't expire; You can monitor usage; No voucher codes to manage.

• Publishers

You should contact one of our publishing partners to purchase GED Ready vouchers

- You don't have GED Manager access, but want to buy in bulk and obtain bulk pricing.

[Prep Products - GED](#)

Benefits: Anyone can place an order on GED Marketplace; You have 18 mos to use vouchers before expiration;

Guide to Ordering: Guide Direct & GED Marketplace



Preparing Your Students

To-Do List Test

SUCCESS

- Watch the OP videos
- View the computer tutorial (repeat as needed)
- Learn the basic tools of the test (highlighter, font/color change, text size, etc.)
- View the calculator tutorial (repeat as needed)
- Know where to find and how to use test resources (calculator, symbol tool, formula page, calculator reference)
- Learn to use the onscreen whiteboard (best for math equations)
- Learn to use the onscreen scratchpad (best for RLA notes)
- Repeat all of above as needed

Know the OP Rules

Online GED Exam Rules

- Cheating is strictly prohibited
- You consent to being videotaped and recorded
- You must be in a private, walled room with a closed door
- No one else is permitted in the room once your exam has started, for any reason
- You may not leave your work area for any reason
- You cannot use a calculator or scratch paper, take physical notes or talk
- Personal items, mobile phones, headphones and watches must be out of reach
- Food, smoking and gum are prohibited
- You cannot move your webcam once your testing session has started
- Mumbling, speaking out loud or covering your mouth will lead to a warning
- Headphones and headsets (wired or Bluetooth) are not allowed unless explicitly approved

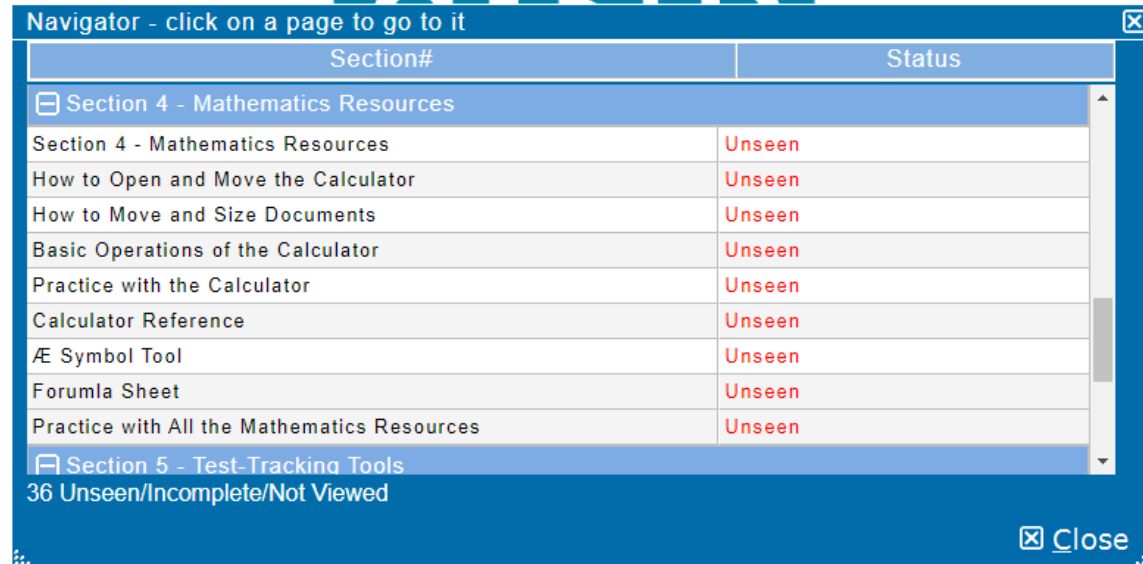
Breaking any of these rules will result in your exam being revoked, loss of payment, and you will be banned from testing in the future.

CBT Tutorial and Calculator Tutorial

The screenshot shows the GED Testing Service website. At the top left is the GED logo. The navigation menu includes "About The Test", "Study", "Grads and Transcripts", and "Blog". On the right, there are "Log In" and "SIGN UP" buttons. A left sidebar contains a "Prep Products" menu with items like "Promote Your Program", "State Policies", "Test Administration", "GED Manager & GEDPrep Connect", and "GED Option". Below this is a "Top Resources" section with three items: "Professional Development Training", "Resources to Guide Your Instruction", and "Free Classroom Materials". The main content area is titled "Tutorials" and includes a paragraph: "Students should practice with these tutorials so they learn about various question types and become familiar with how the test and calculator work. The tutorials work best on a computer (not a smartphone or tablet)." Below this are two large cards. The first card, "Computer-Based Test Tutorial", has a green header and a laptop icon, with links for "View Now" and "View Now - In Spanish". The second card, "Calculator Tutorial", has a purple header and a calculator icon, also with links for "View Now" and "View Now - In Spanish". A blue chat bubble icon is in the bottom right of the main content area.

Computer Tutorial

Tutorial - Candidate Name



Navigator - click on a page to go to it

Section#	Status
[-] Section 4 - Mathematics Resources	
Section 4 - Mathematics Resources	Unseen
How to Open and Move the Calculator	Unseen
How to Move and Size Documents	Unseen
Basic Operations of the Calculator	Unseen
Practice with the Calculator	Unseen
Calculator Reference	Unseen
Æ Symbol Tool	Unseen
Formula Sheet	Unseen
Practice with All the Mathematics Resources	Unseen
[-] Section 5 - Test-Tracking Tools	
36 Unseen/Incomplete/Not Viewed	

Close

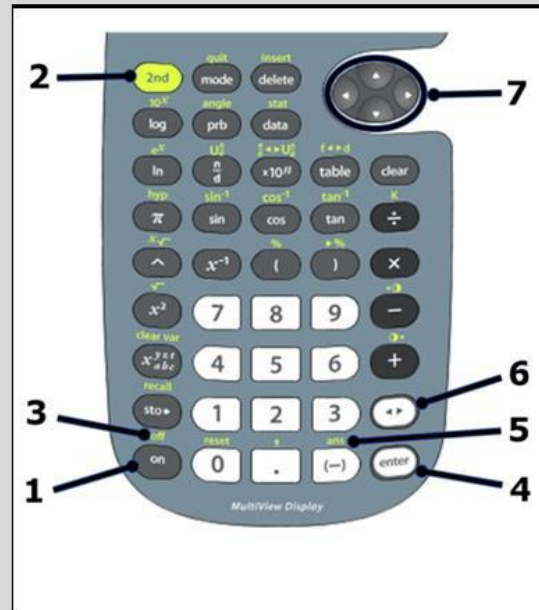
Navigator Next →










Calculator Tutorial

Instructions

Basic Operations of the Calculator

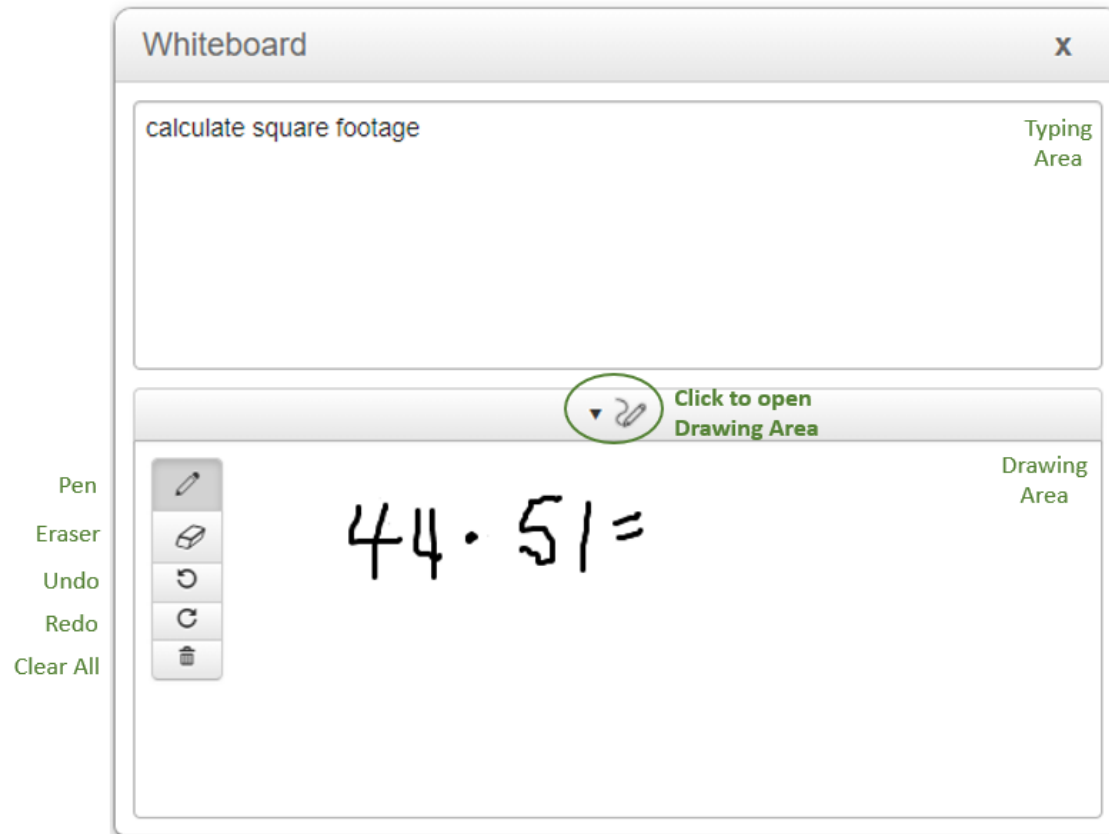
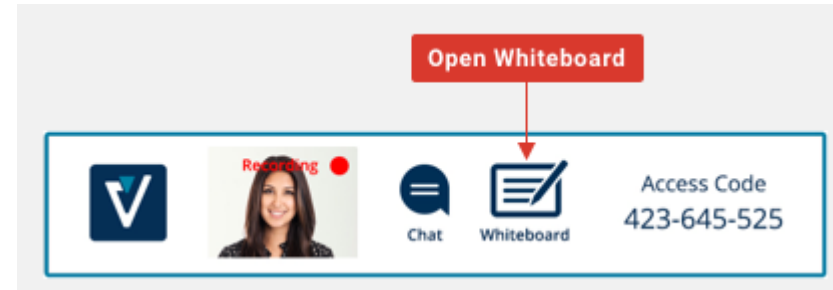
Locate the **basic keys** on the image and review their **functions** in the numbered list.



- 1  turns on the calculator.
- 2  turns on the 2nd indicator and accesses the function shown above the next key you press.
- 3   turns off the calculator and clears the display.
- 4  completes the operation or executes the command.
- 5   recalls the most recently calculated result and displays it as Ans.
- 6  toggles the answer between fraction and decimal, exact square root and decimal, and exact pi and decimals formats.
- 7  allows you to move the cursor on the screen and in operations as necessary.

Practice with the Calculator keys on the next page.

Whiteboard Practice



Practice using the
online whiteboard

One More Tool – The Scratch Pad

- Is provided in addition to the Whiteboard
- Does not have the pen functionality of the whiteboard
- Can be opened and closed as a pop-up while taking the test
- Use to take notes from reading passages

The screenshot displays the GED Test interface for a Reading Language Arts (RLA) section. At the top, it shows 'GED® Test - RLA - Candidate Name' and 'Time Remaining 00:26:32'. Below this, there are navigation options for 'Highlight (J)' and 'Scratch Pad', along with 'Question 1 of 1' and 'Flag for Review'. The main content area shows a reading passage titled 'Lessons on the Savanna' by Roland Smith, with 10 numbered questions. A 'Scratch Pad' pop-up window is open over the passage, featuring a toolbar with 'Cut', 'Copy', 'Paste', 'Undo', and 'Redo' buttons. A red box labeled 'Close Scratch Pad' points to the close button in the top right corner of the pop-up. Another red box labeled 'Resize Scratch Pad' points to the bottom right corner of the pop-up, indicating that it can be resized. The bottom of the interface has 'Previous' and 'Next' navigation buttons.

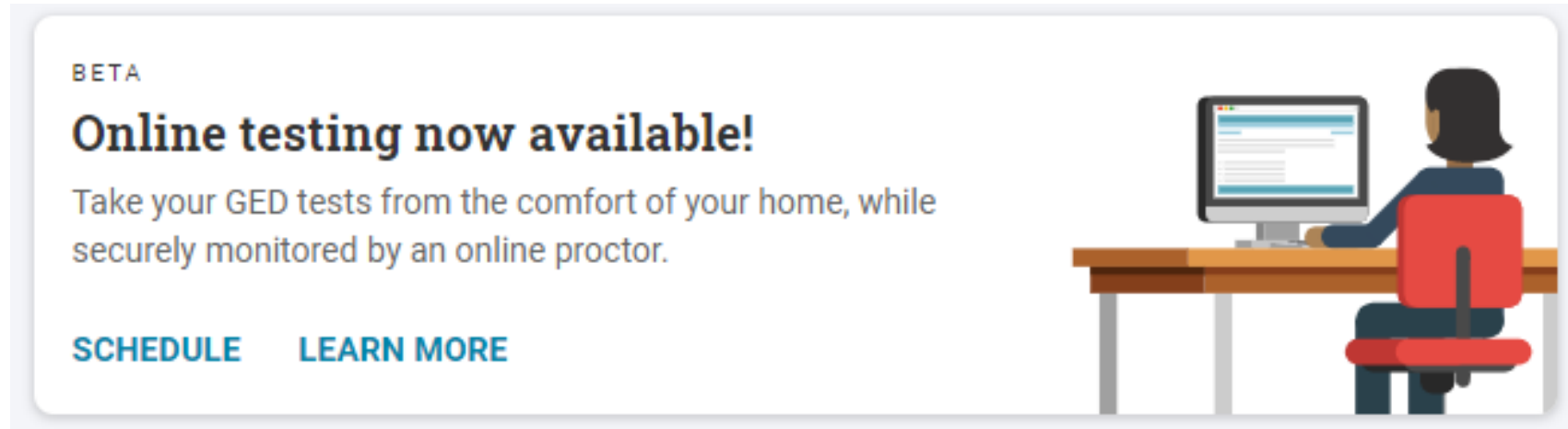
The 5 Things Every Educator Needs to Know to Help Students Take an OP Test

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4. Encourage student to check-in 30 minutes before their OP test appointment
5. The content on the OP test is the same content they’d see when testing in person

Scheduling an OP Test



Student Home Page


A banner with a light blue background. On the left, the word "BETA" is in small blue letters. Below it, the text "Online testing now available!" is in a larger, bold, dark blue font. Underneath that, a smaller line of text reads "Take your GED tests from the comfort of your home, while securely monitored by an online proctor." At the bottom left, there are two blue buttons: "SCHEDULE" and "LEARN MORE". On the right side of the banner, there is an illustration of a person with dark hair sitting in a red office chair at a wooden desk, looking at a computer monitor displaying a website.

You can create a student account to see for yourself. On the GED Manager home page in the Helpful Links section, click "[Explore the student experience by creating an account on our new "demo" site.](#)"

If you don't have GED Manager access you can create a real student account. Use a different email address than the one you use as an educator and enter "Candidate" for your fictitious student's last name.

Student Scores Green on GED Ready Test

Language Arts Social Studies Science Math



Congrats, you scored green on your practice test!

Your GED Ready Practice Test score shows you are likely to pass the Math test. We recommend you schedule your test now. With most test centers closed due to Covid-19, we have made online testing available, so you can take your test from the comfort of your home. You must schedule an online test within 60 days of receiving a green score.

[SCHEDULE TEST](#)

Student Clicks Schedule Test & Sees Testing Options

Schedule GED® Test : Do you want to take your test online or in-person at a test center?



Online

Take your GED tests online from the comfort of your home, while securely monitored by an online proctor. You will need a computer, webcam, internet access, and a private room. Run a system test to see if your computer meets requirements.

[Schedule Online Test](#)

[Learn more about online testing >](#)



In-Person at a Test Center

Take your GED test at a test center near you. Take any of the four tests you want.

[Schedule at a Test Center](#)

Schedule Online Test to Select Test Subject



Schedule GED® Test : Choose subject for online test

You are only eligible to take online tests in subjects that you've taken a GED Ready for, scored Green within the last 60 days, and once per subject. If you would like to schedule your test in another subject you can schedule an in-person test and take it at a test center.

- Reasoning Through Language Arts
- Mathematical Reasoning

By clicking 'Find an appointment', I signify that I have read, understand, and agree to the [Rules Agreement](#).

No, I don't wish to continue

Find an Appointment

Online Exam Policies

Agree to online exam policies

GED_OV: GED® Test

To take this exam in an online environment, please agree to the following terms and conditions.

- By accessing this website and ticking the boxes hereunder you understand and agree to the terms set forth in this Candidate Agreement (“Agreement”). This Agreement is entered into by and between you as a test taker, Pearson VUE, a business of NCS Pearson, Inc., and your testing program owner (“Test Sponsor”). This Agreement represents your understanding and acceptance of Pearson VUE’s [Privacy and Cookies Policy](#) (“Privacy Policy”), [Terms and Conditions](#), and use of cookies to support your testing experience. You also understand, acknowledge and agree that the testing program sponsor has its own, possibly different, privacy policy.
- By providing your personal information, as described in our [Privacy and Cookies Policy](#), you acknowledge and agree to the video and audio recording of your entire testing session and you agree to the processing of such personal information and test data by Pearson VUE and to the transfer of such data to Pearson VUE’s hub server, located in the USA, as the data processor, its authorized third parties, if any, both in the capacity as data processors for the processing of your personal information and test data on behalf of the testing program sponsor, as the data controller, located in the USA or elsewhere. Pearson VUE and other data processing entities, if any, are the recipients of your personal information and test data and are or may be located outside of the United Kingdom, the European Union, and the European Economic Area; however, Pearson VUE will enter into reasonable data transfer agreements with such entities for the purpose of communicating and following the instructions of your testing program sponsor and for establishing reasonable security measures to protect the confidentiality and integrity of your personal information and test data.
- If you choose to take the test through our online-proctoring platform, which is not mandatory in the event that there are other ways of taking the test as determined by the testing program sponsor, you and your computer will be monitored during your entire testing session in real time so that your face, voice, desk, and workspace will be captured and possibly recorded for the purposes of test quality, test security, and the integrity of the testing process. You understand, acknowledge and agree that you will be monitored at your location through audio, technology and video means so all activity at your location will be detectable by test proctors. By accessing this website and ticking this box you signify your acknowledgement and agreement that any inappropriate or wrongful conduct, as determined in Pearson VUE’s or the test proctor’s sole discretion, witnessed while monitoring your testing session will be reported by Pearson VUE to the testing program sponsor and may also be reported to the appropriate governmental authorities, including, but not limited to, any law enforcement officials.

Select Language

Select exam language

GED_OV: GED® Test

What is your preferred language for the exam?

English

Spanish-Castilian

[PREVIOUS](#) [NEXT](#)

Select Appointment Date

Find an appointment

GED_OV: GED® Test

Helpful hints:

- To avoid any issues on exam day, we recommend checking in to your exam 30 minutes before the scheduled start time. This allows optimal preparedness but does not guarantee an early admittance or start time.
- Some exams support delivery nearly 24 hours a day. Note whether you have chosen an early morning (01:00 or 01:00 AM) or midday (13:00 or 01:00 PM) appointment.

Select Date

[Why can't I find an available appointment?](#)

March 2021						
Su	Mo	Tu	We	Th	Fr	Sa
	1	2	3	4	5	6
7	8	9	10	11	12	13

Select Appointment Time

Available start times: Wednesday, December 2, 2020

Do we have your correct time zone preference?
America/Chicago-CST [Change time zone](#)

*How do you want available times displayed?
 12 HR 24 HR

*How do you want available times displayed?

12 HR 24 HR

Morning Afternoon

<input type="radio"/> 12:00 AM	<input type="radio"/> 12:15 PM
<input type="radio"/> 12:15 AM	<input type="radio"/> 12:30 PM
<input type="radio"/> 12:30 AM	<input type="radio"/> 12:45 PM
<input type="radio"/> 12:45 AM	<input type="radio"/> 01:00 PM
<input type="radio"/> 01:00 AM	<input type="radio"/> 01:15 PM
<input type="radio"/> 01:15 AM	<input type="radio"/> 01:30 PM
<input type="radio"/> 01:30 AM	<input type="radio"/> 01:45 PM

*How do you want available times displayed?

12 HR 24 HR

Morning Afternoon

<input type="radio"/> 00:00	<input type="radio"/> 12:15
<input type="radio"/> 00:15	<input type="radio"/> 12:30
<input type="radio"/> 00:30	<input type="radio"/> 12:45
<input type="radio"/> 00:45	<input type="radio"/> 13:00
<input type="radio"/> 01:00	<input type="radio"/> 13:15
<input type="radio"/> 01:15	<input type="radio"/> 13:30
<input type="radio"/> 01:30	<input type="radio"/> 13:45

Confirm Appointment Details

Cart

Description	Details	Price	Actions
Exam GED_OV: GED® Test Content Areas <ul style="list-style-type: none">MAT_OV: GED® Test - Mathematical Reasoning Language: English Exam Length: 120 minutes	Appointment Friday, May 1, 2020 Start Time: 12:00 PM CDT Change Appointment	30.00	Remove

Total Due

Subtotal:	30.00
Estimated Tax:	0.00
ESTIMATED TOTAL DUE:	USD 30.00

You can enter voucher/promotion codes on the payment screen.

Payment

Enter payment and billing

Order Total

Subtotal: 30.00

Estimated Tax: 0.00

ESTIMATED TOTAL DUE: USD 30.00

[Add Voucher or Promo Code](#) 
[What is this?](#)

Voucher/Promotion Code:

APPLY

Required information is marked with an asterisk (*).

Card Details

We accept the following cards:



*Card Type:

*Card Number:

(Do not include hyphens or spaces)

*Expiration Date:

*Cardholder's Name:

(Name as it appears on card)



Almost there...

Description	Details	Price
Exam GED_OV: GED® Test Content Areas <ul style="list-style-type: none">MAT_OV: GED® Test - Mathematical Reasoning Language: English Exam Length: 112 minutes	Appointment Wednesday, April 7, 2021 Check-in time: 02:30 PM CDT Start time: 03:00 PM CDT	30.00

Exams for	Order Total
Name: Christine Blaisdell	Subtotal: 30.00
	Tax: 0.00

TOTAL DUE: USD 0.00

[SUBMIT ORDER](#)

Test Appointment Confirmation

It's time to test your system


Order #: 0057-5542-7170


Your appointment is confirmed! An order confirmation containing important exam day information has been sent to:

What's next?

RUN A SYSTEM TEST

We need to verify that the computer and internet connection you plan to use on exam day meet the [minimum requirements](#) for online testing. It'll just take 5 minutes to run:

 Equipment checks

 Exam simulation





Test Day Check-In

Home Page on Day of Test

Language Arts Social Studies Science Math

APPOINTMENT
Online Social Studies Test
Today, 2:00 PM CDT LAUNCH
Appointment details

It's test day!

Good luck. If you haven't already done so, be sure to do a computer system check to make sure you are able to take your online test. Then, prepare your workspace and launch your test up to 30 minutes before your appointment time.

SYSTEM CHECK PREPARE YOUR WORKSPACE

Rules Reminder Video Automatically Plays When Test is Launched

Rules Reminder

Before you begin your GED online test, we want to remind you of a few rules.



Check In for Test

It's time to check in!

Description	Details	Order Information
<p>Exam GED_OV: GED® Test</p> <p>Content Areas</p> <ul style="list-style-type: none">• SCI_OV: GED® Test - Science <p>Language: English Exam Length: 90 minutes</p>	<p>Appointment Tuesday, March 9, 2021 Check-in time: 04:15 PM CST Start time: 04:45 PM CST</p> <p>CHECK IN</p>	<p>Order Number/Invoice Reschedule 0057-5542-7170 Cancel</p> <p>Registration ID 392581414</p> <p>Status Purchased</p>

GED Testing Service Policies

Admission Policy

Please note this exam is proctored in English only.

Live Chat Available During Check-In

The screenshot shows the OnVUE check-in interface. At the top left is the OnVUE logo, and at the top right is a language dropdown menu set to "English (US)". A warning banner at the top reads: "Alert! Work computers generally have more restrictions that may prevent a successful test. Ensure you are not behind a corporate firewall, and shut down any 'Virtual Private Networks' (VPNs) or 'Virtual Machines'." Below this, there are three main steps:

- 1. Copy Access Code**: Instructs the user to click "Copy Access Code". A text box displays the code "726-653-655" and a "Copy Access Code" button is below it.
- 2. Download OnVUE**: Instructs the user to click "Download". A "Download" button is below it. A note for Mac users says: "Alert! Mac users, you may need to allow OnVUE within 'System Preferences: Security & Privacy: Privacy' settings for Microphone, Camera, Automation, and Input Monitoring."

A live chat window is open on the right side, titled "Pearson OnVue Support" with a note "Typically replies within 7 minutes". The chat history shows a message from "Pearson OnVUE": "Hello there! Need help? Reach out to us right here, and we'll get back to you as soon as we can!". The input field at the bottom of the chat says "Reply here..." and includes icons for attachments and emojis.

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Enter Access Code & Mobile Number



Unlock OnVUE

Confirm or enter your access code

134-823-264

If you copied your access code, just make sure this is the correct one. Otherwise, you can find your access code on the same page from which you downloaded the OnVUE application.

Next



Enter your phone number

Enter the phone number you can be reached at during your check-in and exam.

+1

555-555-5555

Enter a phone number with country code, example U.S. +1; we only use this to contact you if there's an issue with check-in or exam delivery.

I do not have a phone available at this time.

Verify Age & Begin Check In Process

Check-In Process

What you need to do to take your exam



Equipment checks



Your picture



Photo identification



Workspace verification



Close all applications

I am eighteen years of age or older.

I am under eighteen years of age.

Equipment Checks

Diagnostics - Equipment checks

Microphone

Speakers

Webcam

Default - Computer - Mic

Can you hear the music playing?

Yes No

Integrated Webcam (1 bc)

Previous Next

Network Checks

Diagnostics - Network check


Network connections ✓

Your network meets the requirements to take an exam.

Previous Next

Switch to Mobile

Use your mobile phone to take your required verification photos



If you don't have a mobile phone, use your webcam to take the required photos.

Your picture Photo identification Workspace verification

1. Select access method

- Text message
- Type URL into mobile phone

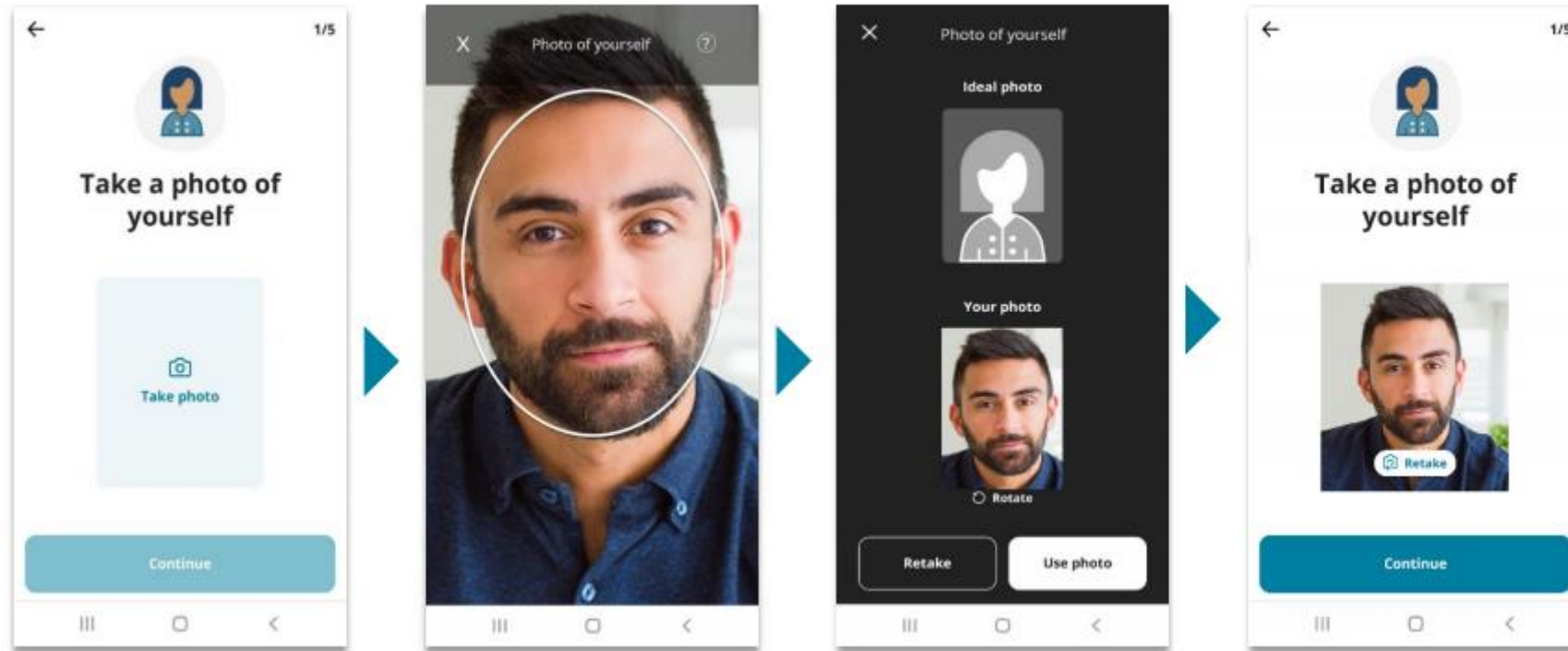
2. Enter contact information

+1

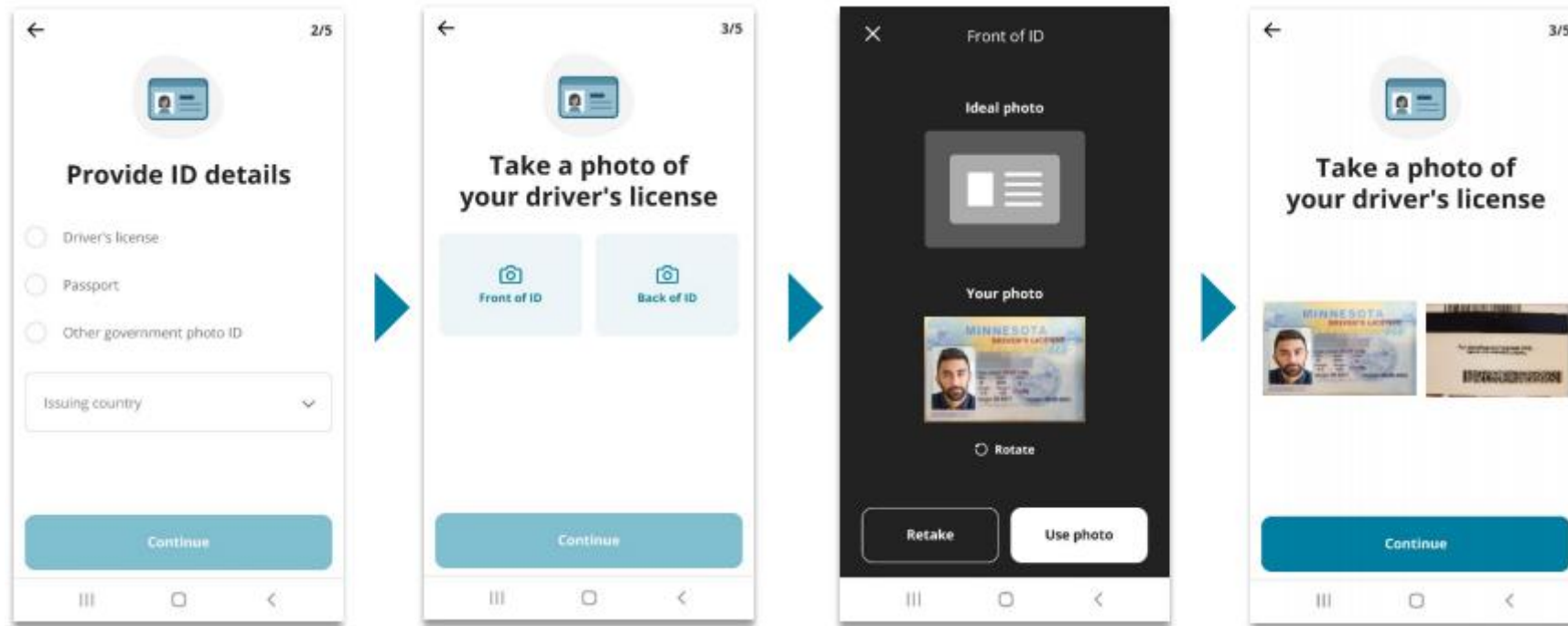
I accept the [terms and conditions](#)

Previous Next

Mobile Check-In: Headshot Photos



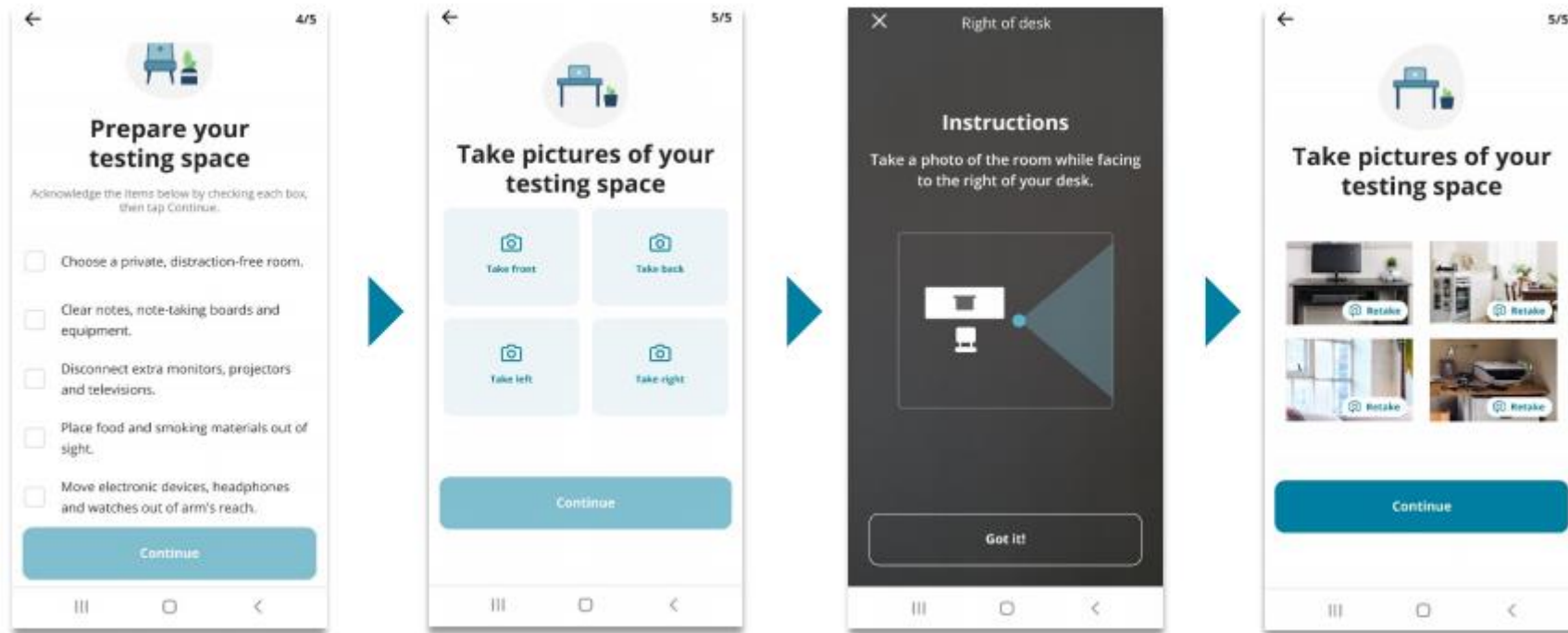
Mobile Check-In: Gov't ID Photos



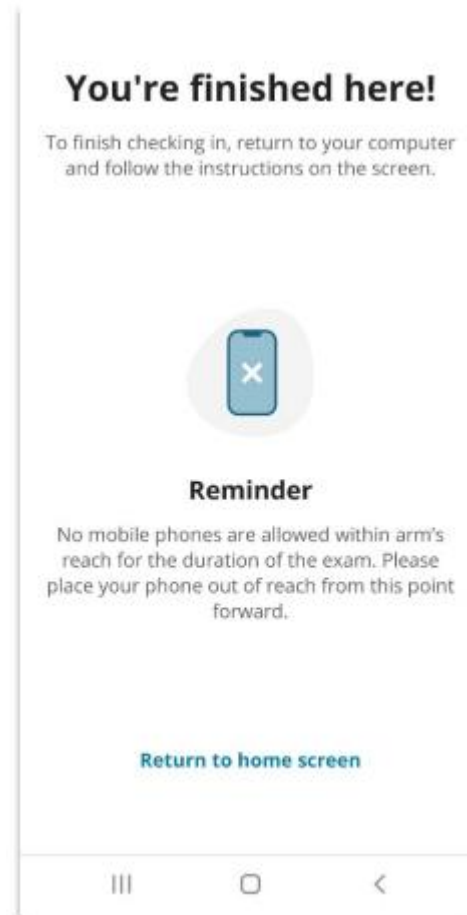
Live Chat Available During Photo Upload

The screenshot shows the OnVUE interface for taking a photo of identification. At the top left is the OnVUE logo, and at the top right is the access code: 749-273-260. The main heading is "Take picture(s) of your identification" with a camera icon. Below this, there are two columns: "Identification" and "Instructions". The "Identification" column has a dropdown menu with options: "Select identification type", "Driver's license", "Passport", and "Other government photo identification". The "Instructions" column has text: "Select identification type" and "Select issuing country of your identification". To the right of the instructions is a video feed showing a man's face. A "Chat support" window is overlaid on the bottom right, containing a dropdown menu with the text "Tell us how we can assist you?", a text input field with the placeholder "Type your message", and "Cancel" and "Submit" buttons. At the bottom left of the interface is a "Previous" button.

Mobile Check-In: Room Photos




Mobile Check-In Complete



Close All Applications - Details


OnVUE Access code: XXX-XXX-XXX



An unapproved application is running, so we couldn't launch your exam.

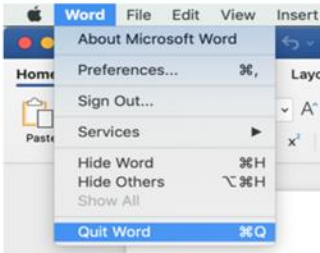
Make sure all applications are shut down by following the instructions below:

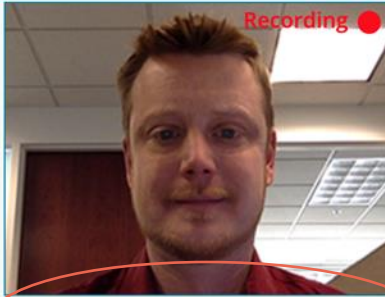
1. The dock must not show dots under any application icons except Finder (🔍) and OnVUE (V).




Note: Your exam will not launch if any applications (except for OnVUE and Finder) remain open.

2. Quit other applications via the application menu.





If webcam feed is black, you may be at risk for having your exam revoked.



Student Must Agree to Exam Rules

- No one is permitted in your work area for any reason
- You may not leave your work area for any reason
- You cannot use scratch paper, take physical notes or talk
- Place mobiles, headphones and watches out of reach
- Food, drinks, smoking and gum are prohibited

I agree that breaking these rules will result in my exam being revoked

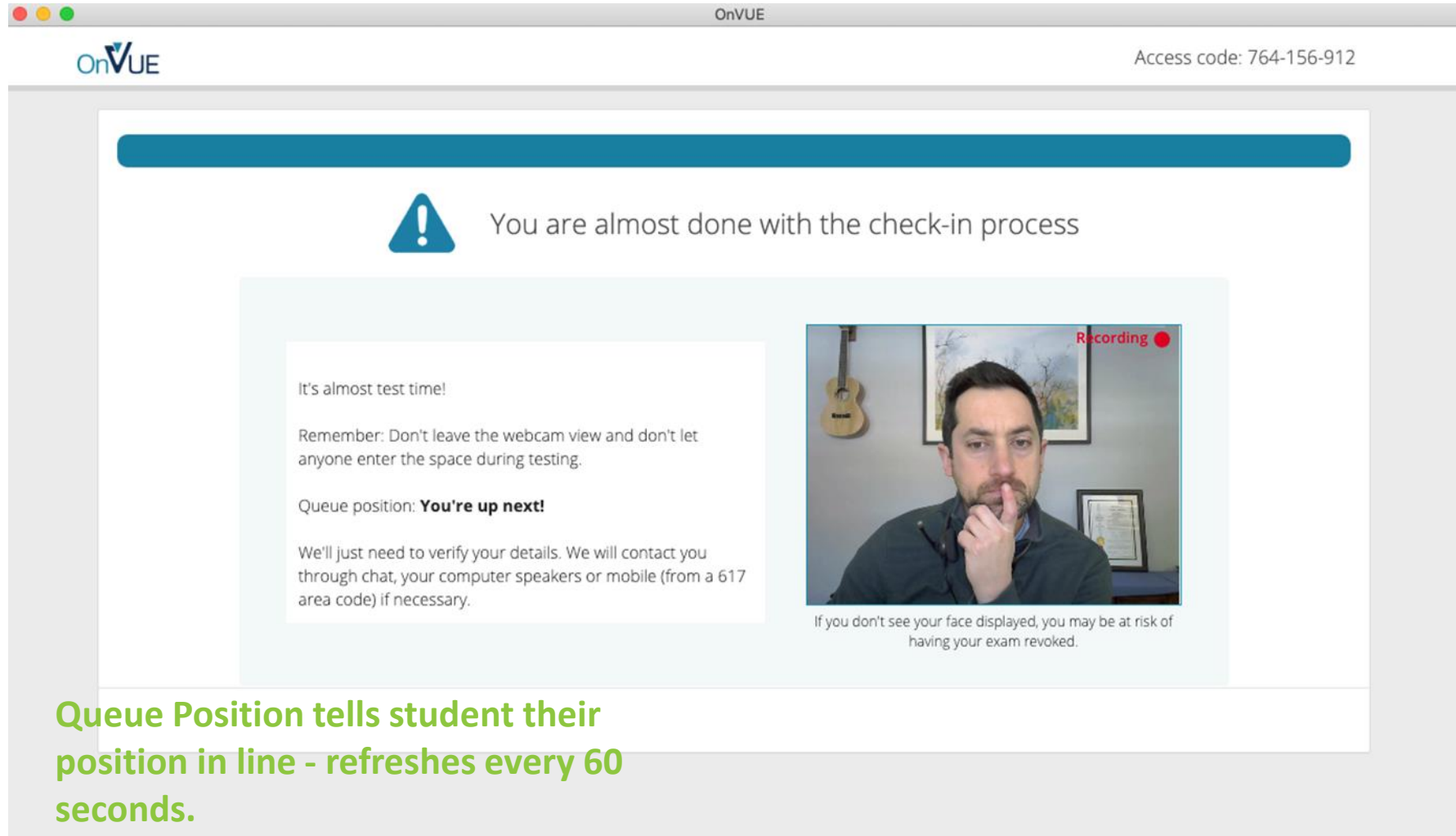
Exam rules reminder

- No one is permitted in your work area for any reason
- You must not leave your workspace for any reason
- You must not speak or cover your mouth
- You must not record or photograph any part of your test
- Mobile devices must remain out of arm's reach unless we contact you

I agree that breaking these rules will result in my exam being revoked

Previous

Now Waiting for a Proctor



The screenshot shows the OnVUE interface. At the top left is the OnVUE logo, and at the top right is the access code 764-156-912. A blue bar at the top contains a warning icon and the text "You are almost done with the check-in process". Below this, a light blue box contains a message: "It's almost test time! Remember: Don't leave the webcam view and don't let anyone enter the space during testing. Queue position: **You're up next!** We'll just need to verify your details. We will contact you through chat, your computer speakers or mobile (from a 617 area code) if necessary." To the right of the message is a video feed of a man with a beard, wearing a dark shirt, with his hand to his chin. A red "Recording" indicator is in the top right corner of the video. Below the video is the text: "If you don't see your face displayed, you may be at risk of having your exam revoked."

Queue Position tells student their position in line - refreshes every 60 seconds.

Internet Trouble During Exam



Access Code: 111-675-141

You have lost your internet connection. OnVUE is disabled until your connection is restored.



Your internet connection appears to be unstable...

If you think your internet is now stable and you're ready to resume your exam, click "Relaunch".

Relaunch

Proctor Communications

- Student can text Proctor through Live Chat at any time if they are having trouble
- Proctor may text student through Live Chat to warn them of rule breaking
- Student will always get a warning before their test is ended due to breaking a rule
- If Live Chat isn't working, Proctor may talk to student through computer
- If connection isn't good, Proctor will call student on mobile phone

Troubleshoot Issues

- Students should do both system test from GED account and system test from VUE during scheduling. If anything isn't fully green, they need to fix their system before test day.
- Plug in laptop
- Have everyone else in house off internet and tell them they can't enter room
- If student can't see themselves in webcam window, they will not be able to test
- If any technical issues occurring on test day or during check in, student should reschedule test to troubleshoot

Thank You!

Scott Salesses

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Session Survey

Your feedback is important. Please scan the QR code below to rate this session.

