Welcome to the GED® Tuesdays for Teachers Webinar

- The webinar will start at 3:30 p.m. (EDT), 2:30 p.m. (CDT).
- If you have a technical question, please type it into the question panel.
- When you log on, check your audio to make sure your headphones are working properly. If you use your phone to call in, be sure to enter the appropriate codes.
  - If you do not hear anything during your audio test, look on the dashboard. Open the “audio” tab and select the option you prefer.
- You will not hear the presenters until 3:30 p.m. when the webinar goes live.
- Check the chat box to see any messages from the presenters.
- Thank you for joining us today.
Online Proctored GED Test Pilot

Q1 2021
WELCOME

Chris

Scott

Debi
Today’s Agenda

• OP Overview & Where You Can Find Information
• Student Experience - What’s New
• Preparing Students for their OP test
• Troubleshooting Issues
• Q & A
Learn More About Online Proctored GED Test
OP Overview on GED.com
Online Proctored GED Test Pilot

Information and additional resources related to student eligibility, testing considerations, timing/schedule of pilot and policies:

Webinars

Educator Webinar Part 1 - Password: 2n+@H6%$  
Educator Webinar Part 1 Slide Deck  
Password for Webinar Part 2: 9C=V19X.  
Educator Webinar Part 2 Slide Deck
You can create a student account to see for yourself. On the GED Manager home page in the Helpful Links section, click "Explore the student experience by creating an account on our new "demo" site."

If you don’t have GED Manager access you can create a real student account. Use a different email address than the one you use as an educator and enter “Candidate” for your fictitious student’s last name.
Learn More Page

About Online GED Testing

Take your GED test from the comfort of your home, while securely monitored by an online proctor.

Overview

[Image: Online Testing Overview]
Learn More: What’s Needed

What’s Needed to Test Online

**Computer, Webcam, Internet**
You need a computer with webcam and reliable internet.

**Private Workspace**
The room should have four walls, a closed door and no distractions.

**Government-issued ID**
We will verify your government-issued ID when you check-in for your test.

**‘Green’ GED Ready Score**
You must take a GED Ready practice test and score ‘green’ within the last 60 days for each subject in which you want to test online.
Learn More: How It Works

How It Works

1. Perform a **system test** to make sure your computer, webcam and internet connection meet the requirements for testing online.

2. Schedule your online test within 60 days of scoring ‘green’ on a GED Ready practice test.

3. Log in to GED.com 30 minutes before your test appointment to launch your test.

4. Follow the on-screen steps to check-in for your test including verifying your system, I.D. and workspace.

5. Take your test while an online proctor monitors you just like they do at a test center.
Before Test Day

Run a System Test

It's important to do a system test on your computer before test day to make sure your computer meets the minimum requirements for online testing. If you wait until the time of your exam to do the system test and something goes wrong, you won't be able to test and will lose your payment.

To do the system test, you will:

- Download and install the OnVUE software
- Follow each step to check your microphone, webcam and internet speed
- Take photos of yourself, your government-issued ID and your workspace using your webcam or mobile phone

RUN SYSTEM TEST

Prepare Your Workspace

You will be required to follow these rules for your workspace. If your workspace does not pass a room scan by the online proctor who is monitoring your test, you will not be able to proceed with the exam.

Here’s how to prepare your workspace:

- Ensure the room has four walls, a closed door and no distractions
- Make sure no one comes into the room during the test
- Clear everything off your desk
- Turn off and unplug any additional monitors, projectors and televisions
- Place all personal items, mobile phones, headphones and watches out of reach
- Remove any food and drinks, with the exception of water in a clear glass if you choose

If You Need to Reschedule or Cancel

You can reschedule or cancel your test up to 30 minutes before your appointment time by logging in to your GED.com account. You will not be able to reschedule or cancel your test after your appointment time and will lose your payment if you are unable to test.
Check-in for Your Test

Check in for your exam 30 minutes ahead of your scheduled appointment time. If you are late to your appointment you can reschedule your online exam, but you will lose your payment for the missed appointment.

Prior to checking in

- Shut down ALL applications on your computer such as email, Facebook, chat, etc.
- For better internet connection, turn off wifi on other devices in your household (Movie streaming devices, TV, tablet, etc.)

How to launch your test

- Log in to your GED.com account
- Click “Launch” from the appointment card, which will take you to the OnVUE exam page
- From the OnVUE page, you can click “Check In” as early as 30 minutes before your exam time

Checking in

- After you click “Check In”, follow the steps to complete the system test and to take photos of your government-issued ID and workspace
- You will then be placed in a queue for the next available proctor to begin your exam. This wait time does not count toward your exam time.
During the Test

Technical Assistance

- Onscreen chat with the proctor will be available, but the proctor will not answer any questions related to exam content.

- If you have technical issues, refer to the Troubleshooting section below.

Onscreen Calculator

- You will not be able to use a physical calculator but will have access to an onscreen calculator during the exam. Practice with the calculator tutorial.

Onscreen Scratch Pad

- You will have access to an onscreen scratch pad to take notes.
Onscreen Whiteboard

- Watch our Video: Online Testing Whiteboard Tutorial to learn about the onscreen whiteboard, which you can use during the test to draw and write math calculations. Access the whiteboard during your test by clicking the 'Whiteboard' icon at the top of the screen.

- You can open and close the whiteboard and your notes will not be lost. The close button is the “x” icon located above the “Pen” tool in the top-left of the Whiteboard.

- Use the “Pen” tool to draw and write out your math problems

- Use the “Eraser” tool to erase parts of your work

- Use the left and right arrows to “undo” and “redo”

- The “Clear” button in the bottom left corner is used to erase the entire whiteboard and all your notes

- **Practice using the online whiteboard**
Exam Rules

- Cheating is strictly prohibited
- You consent to being videotaped and recorded
- You must be in a private, walled room with a closed door
- No one is permitted in the room for any reason
- You may not leave your work area for any reason
- You cannot use a calculator or scratch paper to take physical notes
- No talking or reading out loud to yourself
- Personal items, mobile phones, headphones and watches must be out of reach
- Food, drinks, smoking and gum are prohibited
- You can only schedule one online test at a time. As soon as you complete an online test you can schedule another online test.

Breaking any of these rules will result in your exam being revoked, loss of payment, and you will be banned from testing in the future.
Troubleshooting

If you are having technical issues and your appointment time is approaching, we recommend you reschedule your test for a later time to allow yourself time to troubleshoot your issue.

If you missed your appointment due to technical difficulties please email our support team, at help@ged.com, with details on what happened. It could take us 4-5 business days to resolve your issue and reply back to you.

Weak Internet Connection

- Turn off wifi on other devices in your household (Movie streaming devices, TV, tablet, etc.)
- Hardwire into your internet connection or move closer to your wireless router
- If still having issues try restarting your computer

Webcam Not Detected

- For external webcams check the connecting cord. Unplug and plug back in.
- For built-in webcams try restarting your computer and relaunching the test.

Long Wait Time for Proctor

- Don’t worry, this wait time does not count toward your exam time.

Technical Difficulties During the Test

- If you are unable to complete your test, email help@ged.com with all details on what happened. It could take 4-5 business days for us to research and resolve your issues before you hear back. In the meantime, you can reschedule and take your test while we are resolving your
Firewall

We recommend taking the test on a personal computer. Work computers generally have more restrictions that may prevent successful delivery.

Internet Browser

The newest version of Microsoft Edge, Safari, Chrome and Firefox.

Webcam

May be internal or external and connected to the computer.

Sound and Microphone

Verify the audio and microphone are not set on mute in Windows.

Mac users may need to allow OnVUE within their ‘System Preferences: Security & Privacy: Privacy’ settings for Microphone, Camera, Automation and Input Monitoring.

Browser Settings

Internet Cookies must be enabled. Any Pop-up blocking settings must be disabled.

Device

All tablets are strictly forbidden, unless it has a physical keyboard and also meets the operating system requirements mentioned earlier.

Power

Make sure your computer is plugged into a power source.

Internet connection

A reliable and stable internet connection is required. We recommend taking your test on a wired network (internet cord plugged into your computer) as opposed to a wireless network (WiFi), but it is not required. Tethering to a mobile hotspot is not allowed.
Student Experience
Online Proctored GED® test pilot
Student Scores Green on GED Ready Test

Congrats, you scored green on your practice test!

Your GED Ready Practice Test score shows you are likely to pass the Math test. We recommend you schedule your test now. With most test centers closed due to Covid-19, we have made online testing available, so you can take your test from the comfort of your home. You must schedule an online test within 60 days of receiving a green score.

SCHEDULE TEST
Schedule Test to see Testing Options

Schedule GED® Test: Do you want to take your test online or in-person at a test center?

**Online**

Now you can take your GED tests online, from the comfort of your home. All you need is a computer, webcam, internet, and a private room. Run a system check to see if your computer meets requirements.

Schedule Online Test

Learn more about online testing »

**In-Person at a Test Center**

Take your GED test at a test center near you. Take any of the four test you want, with no restrictions.

Schedule at a Test Center

⚠️ Due to COVID-19 many of our testing locations are closed, so finding an in-person appointment might be difficult at this time.
Schedule Online Test to Select Test Subject

Schedule GED® Test: Choose subject for online test

You are only eligible to take online tests in subjects that you've taken a GED Ready for, scored Green within the last 60 days, and once per subject. If you would like to schedule your test in another subject you can schedule an in-person test and take it at a test center.

- Reasoning Through Language Arts
- Mathematical Reasoning

By clicking ‘Find an appointment’, I signify that I have read, understand, and agree to the Rules Agreement.

[Buttons: No, I don’t wish to continue, Find an Appointment]
Online Exam Policies

Agree to online exam policies

GED_OV: GED® Test

To take this exam in an online environment, please agree to the following terms and conditions.

☐ By accessing this website and ticking the boxes hereunder you understand and agree to the terms set forth in this Candidate Agreement ("Agreement"). This Agreement is entered into by and between you as a test taker, Pearson VUE, a business of NCS Pearson, Inc., and your testing program owner ("Test Sponsor"). This Agreement represents your understanding and acceptance of Pearson VUE’s Privacy and Cookies Policy ("Privacy Policy"), Terms and Conditions, and use of cookies to support your testing experience. You also understand, acknowledge and agree that the testing program sponsor has its own, possibly different, privacy policy.

☐ By providing your personal information, as described in our Privacy and Cookies Policy, you acknowledge and agree to the video and audio recording of your entire testing session and you agree to the processing of such personal information and test data by Pearson VUE and to the transfer of such data to Pearson VUE’s hub server, located in the USA, as the data processor, its authorized third parties, if any, both in the capacity as data processors for the processing of your personal information and test data on behalf of the testing program sponsor, as the data controller, located in the USA or elsewhere. Pearson VUE and other data processing entities, if any, are the recipients of your personal information and test data and are or may be located outside of the United Kingdom, the European Union, and the European Economic Area; however, Pearson VUE will enter into reasonable data transfer agreements with such entities for the purpose of communicating and following the instructions of your testing program sponsor and for establishing reasonable security measures to protect the confidentiality and integrity of your personal information and test data.

☐ If you choose to take the test through our online-proctoring platform, which is not mandatory in the event that there are other ways of taking the test as determined by the testing program sponsor, you and your computer will be monitored during your entire testing session in real time so that your face, voice, desk, and workspace will be captured and possibly recorded for the purposes of test quality, test security, and the integrity of the testing process. You understand, acknowledge and agree that you will be monitored at your location through audio, technology and video means so all activity at your location will be detectable by test proctors. By accessing this website and ticking this box you signify your acknowledgement and agreement that any inappropriate or wrongful conduct, as determined in Pearson VUE’s or the test proctor’s sole discretion, witnessed while monitoring your testing session will be reported by Pearson VUE to the testing program sponsor and may also be reported to the appropriate governmental authorities, including, but not limited to, any law enforcement officials.
Online Exam Policies cont’d.

☐ By accessing this website and ticking this box you signify that you understand, acknowledge and agree that if any third party is: 1) detected as being present in your physical location, whether visible or not; or 2) overheard in any manner, whether physically detected through movement and making of noise or through sounds irrespective of whether they are in your current location or not during your testing session, the test will be terminated and you will not receive any score. Further, you understand, acknowledge and agree that if your testing session is terminated for this or any other reason you will not receive a test fee refund, credit or voucher.

Facial Comparison Policy

☐ You understand and agree that Pearson VUE may use facial comparison technology for the purpose of verifying your identity during the testing process. It will compare your facial image to the one on your identification and to facial images captured during the testing process and help us further develop, upgrade, and improve this application. If you do not agree to the use of facial comparison technology during your testing session, do not accept this term. You will not be able to complete your registration online. Instead, please call the Pearson VUE call center to complete your registration.
Select exam language

What is your preferred language for the exam?

- English
- Spanish-Castilian
Select content areas

GED_OV: GED® Test

Select the Content Areas you want to take during this appointment. To see the greatest number of available appointment times you may want to select one content area at a time. If you choose more than one content area for the same appointment, you will have a 10 minute break between each content area. Lunch breaks are not automatically scheduled so you will have to schedule separate appointments within the same day to allow for a lunch break.

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<tr>
<th>Content Areas</th>
<th>Duration</th>
<th>Price</th>
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<tr>
<td>MAT_OV: GED® Test - Mathematical Reasoning</td>
<td>112 minutes</td>
<td>USD 30.00</td>
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</table>
Select Appointment Date

Find an appointment

**Helpful hints:**
- To avoid any issues on exam day, we recommend checking in to your exam 30 minutes before the scheduled start time. This allows optimal preparedness but does not guarantee an early admittance or start time.
- Some exams support delivery nearly 24 hours a day. Note whether you have chosen an early morning (01:00 or 01:00 AM) or midday (13:00 or 01:00 PM) appointment.

Select Date

**Why can't I find an available appointment?**

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Select Appointment Time

Available start times: Wednesday, December 2, 2020

Do we have your correct time zone preference?
America/Chicago-CST [Change time zone]

*How do you want available times displayed?
- [ ] 12 HR
- [x] 24 HR

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*How do you want available times displayed?
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- [x] 24 HR

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## Confirm Appointment Details

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You can enter voucher/promotion codes on the payment screen.
GED Testing Service Policies

Admission Policy

Please note this exam is proctored in English only.

Before test day:

- Visit the “About GED Online Testing” page and review information on exam policies and procedures, system requirements, and the System Test
- Complete the required System Test from the same computer and in the same location you’ll be using on exam day. Note: network firewalls often cause issues while trying to take your exam. Please consider taking your exam in a setting without a corporate firewall.
- Review the identification requirements:

Please be prepared to show one (1) valid form of unexpired, Government-issued personal ID. The Government-issued ID must have your signature and must have your photo.
The name on the registration must match the names on the Government issued ID exactly. Please verify that your name listed on your confirmation email matches your identification. If your identification is not considered valid, you will not be permitted to take your exam and are unlikely to receive a refund.

Examples of acceptable identification:

- Passport
- Driver’s license
- Military ID (including spouse and dependents)
- Identification card (national or local)
- Registration card (such as green card, permanent resident, visa)

Note: We are unable to accept the following ID’s for an online proctored exam:

- Renewal forms with expired ID’s
- Government-issued name change documents with Government ID
Agree to policies

- Registration card (such as green card, permanent resident, visa)

Note: We are unable to accept the following ID’s for an online proctored exam:

- Renewal forms with expired ID’s
- Government-issued name change documents with Government ID

On test day:
We recommend logging into your account 30 minutes early to start the check-in process and to allow for any troubleshooting. If you are 15 minutes late after your scheduled exam time you will not be allowed to begin your exam and are unlikely to receive a refund.

How to launch your test:

- Log in to your GED.com account
- Click "Launch" from the appointment card, which will take you to the OnVUE exam page
- From the OnVUE exam page, click "Begin Exam" as early as 30 minutes before your exam time

Checking in:

- After you click “Begin Exam”, follow the steps to complete the System Test and to take photos of your government issued photo I.D. and workspace
- You will then be placed in a queue for the next available proctor to begin your exam

Facial Comparison Policy
You understand and agree that Pearson VUE may use facial comparison technology for the purpose of verifying your identity during the testing process. It will compare your facial image to the one on your identification and to facial images captured during the testing process and help us further develop, upgrade, and improve this application. **If you do not agree to the use of facial comparison technology during your testing session, do not accept this term.** You will not be able to complete your registration online. Instead, please call the Pearson VUE call center to complete your registration.

Reschedule Policy
Facial Comparison Policy
You understand and agree that Pearson VUE may use facial comparison technology for the purpose of verifying your identity during the testing process. It will compare your facial image to the one on your identification and to facial images captured during the testing process and help us further develop, upgrade, and improve this application. If you do not agree to the use of facial comparison technology during your testing session, do not accept this term. You will not be able to complete your registration online. Instead, please call the Pearson VUE call center to complete your registration.

Reschedule Policy
You can choose to reschedule your Online Proctored GED® Test on your GED.com “Appointments” page. Failure to reschedule before your appointment time or failure to appear for your appointment will result in the forfeiture of your exam fee and you will not be able to reschedule that subject to be taken online, but you can schedule a GED® Test to be taken at a physical test center.

Cancellation Policy
You can choose to cancel your Online Proctored GED® Test on your GED.com “Appointments” page. Failure to cancel before your appointment time or failure to appear for your appointment will result in the forfeiture of your exam fee and you will not be able to reschedule that subject to be taken online, but you can schedule a GED® Test to be taken at a physical test center.

Additional Information
This purchase is good for one attempt per practice test. If you choose to start your test at a later date or if your practice test is interrupted you may begin or resume by going to GED.com and clicking the View My Schedule link on the Dashboard. Taking the practice test is not a guarantee that you will pass the GED® test. After you purchase your GED Ready™, you may begin the practice test immediately, but you must complete it within 120 days from date of purchase.

CANCEL

ACCEPT

ESTIMATED TOTAL DUE: USD 30.00

PROCEED TO CHECKOUT
Payment

Enter payment and billing

Order Total

Subtotal: 30.00
Estimated Tax: 0.00
ESTIMATED TOTAL DUE: USD 30.00

Add Voucher or Promo Code
What is this?

Voucher/Promotion Code:

Required information is marked with an asterisk (*).

Card Details
We accept the following cards:

*Card Type:
Select one...

*Card Number:
(Do not include hyphens or spaces)

*Expiration Date:
04
2020

*Cardholder's Name:
(Name as it appears on card)
### Description

**Exam**
GED_OV: GED® Test

**Content Areas**
- MAT_OV: GED® Test - Mathematical Reasoning

Language: English
Exam Length: 112 minutes

### Details

**Appointment**
Wednesday, April 7, 2021
Check-in time: 02:30 PM CDT
Start time: 03:00 PM CDT

### Price

30.00

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### Exams for

Name:
Christine Blaisdell

### Order Total

Subtotal: 30.00
Tax: 0.00

TOTAL DUE: USD 0.00
Test Appointment Confirmation

It’s time to test your system
Order #: 0057-5542-7170

Your appointment is confirmed! An order confirmation containing important exam day information has been sent to:

What’s next?
RUN A SYSTEM TEST

We need to verify that the computer and internet connection you plan to use on exam day meet the minimum requirements for online testing. It’ll just take 5 minutes to run:

- Equipment checks
- Exam simulation
VUE Enhanced System Test

System Test Enhancements

Connectivity Check

Cloud Streaming Check

January
February
March
April

GED TESTING SERVICE
Run System Test – now in Spanish

System Test

I confirm that on my exam day I will be using this same testing space, computer, and internet connection.

Alert! Work computers generally have more restrictions that may prevent a successful test. Ensure you are not behind a corporate firewall, and shut down any Virtual Private Networks (VPNs) or Virtual Machines.

1. Copy Access Code
   Click ‘Copy Access Code’.
   This code will authorize you to perform a system test.
   513-060-799
   Copy Access Code

2. Download OnVUE
   Click ‘Download’.
   Download

3. Run OnVUE
   Run the OnVUE application from your Downloads folder.
System Test – Poor Internet

System check - Equipment checks

We're checking to see if your computer and internet connection meet the requirements.

Microphone
Built-in Microphc

Internet checks
View results and troubleshooting tips

Webcam

Access code: XXX-XXX-XXX
Failed Internet Check - Details

Internet speed results and requirements:
- Your download speed meets the minimum requirements.

We pinged the following URLs but failed when trying to reach the following:
- https://www.programworkshop.com/status
- http://rest.ably.io/time

URL pings troubleshooting tips:
- Please ensure you are able to connect to these URLs. Alert your network administrator for assistance if you are using a corporate network.
Failed Webcam Check - Details

Results and troubleshooting tips

**Internet speed results and requirements:**
- Your download speed meets the minimum requirements.

**URLs ping results:**
- We were able to ping and reach all URLs needed for delivery.

**We were unable to make a video streaming connection.**
- The streaming connection requires that Wowza.com can be reached as well as a stable connection of at least 1mb upload and download speeds.

**Video streaming connection troubleshooting:**
- Please make sure any network filtering software is disabled.
- For network administrators, WebRTC WebSocket connections must be allowed to *.*.cloud.wowza.com on TCP port 1935.
Close Apps & Run OnVUE Exam Simulation

System test - Exam simulation - Close all applications except OnVUE

Minimize risk of disruption by following the instructions below:

1. The taskbar must not show lines under any application icons except OnVUE (≠).

2. Close other applications by clicking the X button in the top-right corner of the application window.

Note: Your exam will not launch if any applications (except for OnVUE) remain open.
OnVUE Exam Simulation – 1 item to answer in test driver

System test - Exam simulation - Launch simulation!

You’re almost there!

Launch and complete this quick simulation to confirm your testing experience goes smoothly on exam day.

Launch simulation
System Test Complete – Return to GED

Congratulations!

You've completed testing your system.

What's next?

1. Get ready! On exam day, make sure you prepare your testing space — and don't forget to bring your acceptable government-issued ID.

2. If your testing space, computer, and/or internet change prior to exam day, we suggest running a system test again to avoid any issues on exam day.
Home Page on Day of Test

It's test day!

Good luck. If you haven't already done so, be sure to do a computer system check to make sure you are able to take your online test. Then, prepare your workspace and launch your test up to 30 minutes before your appointment time.
Rules Reminder Video Automatically Plays When Test is Launched

Rules Reminder

Before you begin your GED online test, we want to remind you of a few rules.
Check In for Test

**It's time to check in!**

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**GED Testing Service Policies**

Admission Policy

Please note this exam is proctored in English only.

Reschedule
Cancel
Live Chat Now Available During Check In

Alert! Work computers generally have more restrictions that may prevent a successful test. Ensure you are not behind a corporate firewall, and shut down any 'Virtual Private Networks' (VPNs) or 'Virtual Machines'.

1. Copy Access Code
   Click 'Copy Access Code'.
   This code will authorize you to start the exam check-in process.
   726-653-655

2. Download OnVUE
   Click 'Download'.
   Alert! Mac users, you may need to allow OnVUE within 'System Preferences: Security & Privacy: Privacy' settings for Microphone, Camera, Automation, and Input Monitoring.

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Verify Age & Begin Check In Process

Check-In Process
What you need to do to take your exam

- System check
- Your picture
- Photo identification
- Workspace verification

- I am eighteen years of age or older.
- I am under eighteen years of age.
Passed Equipment Checks

System test - Equipment checks

We're checking to see if your computer and internet connection meet the requirements.

Microphone

Internet checks

Webcam

Say something out loud to make sure your microphone works.

Integrated Webcam (0c4!)

If you don't see your face displayed, you may be at risk of having your exam revoked.
Student Enters Mobile Number

Use your mobile phone to take your required verification photos

1. Select access method
   - Text message
   - Type URL into mobile phone

2. Enter contact information

If you don’t have a mobile phone, use your webcam to take the required photos.
Live Chat Available During Photo Upload
After Uploading Photos Student Directed to Click Refresh Onscreen

Complete the mobile verification process to proceed.

Text message sent to +1

Click on the link in the text message to access the mobile site. Then take the required pictures with your mobile phone. Change phone number. Resend link.

Your picture
Photo identification
Workspace verification

Refresh this page when you have successfully uploaded the required photos. If you are not receiving the texts, please verify your phone number.

Previous

Refresh
Close All Applications - Details

An unapproved application is running, so we couldn’t launch your exam.

Make sure all applications are shut down by following the instructions below:

1. The dock must not show dots under any application icons except Finder ( ⌘ ) and OnVUE ( ⌘ ).

Note: Your exam will not launch if any applications (except for OnVUE and Finder) remain open.

2. Quit other applications via the application menu.

If webcam feed is black, you may be at risk for having your exam revoked.
Student Must Agree to Exam Rules

- No one is permitted in your work area for any reason
- You may not leave your work area for any reason
- You cannot use scratch paper, take physical notes or talk
- Place mobiles, headphones and watches out of reach
- Food, drinks, smoking and gum are prohibited

I agree that breaking these rules will result in my exam being revoked
Launch Exam

Close all applications running on your computer, except for OnVUE

All other applications on your machine must be shut down, web browsers, messaging apps and virtual machines

Once you have closed all other applications, click the “Launch exam” button
An unapproved application is running, so we couldn’t launch your exam.

Make sure all applications are shut down by following the instructions below:

1. The dock must not show dots under any application icons except Finder (🍎) and OnVUE (.route).

Note: Your exam will not launch if any applications (except for OnVUE and Finder) remain open.

2. Quit other applications via the application menu.

If webcam feed is black, you may be at risk for having your exam revoked.
Now Waiting for a Proctor

New Queue Position tells student their position in line - refreshes every 60 seconds.
Internet Trouble During Exam

You have lost your internet connection. OnVUE is disabled until your connection is restored.

Your internet connection appears to be unstable...

If you think your internet is now stable and you're ready to resume your exam, click "Relaunch".
Preparing Your Students
To-Do List

Watch the OP videos
View the computer tutorial (repeat as needed)
Learn the basic tools of the test (highlighter, font/color change, text size, etc.)
View the calculator tutorial (repeat as needed)
Learn the calculator keys for required operations
Know where to find and how to use test resources (calculator, symbol tool, formula page, calculator reference)
Learn to use the onscreen whiteboard (best for math equations)
Learn to use the onscreen scratchpad (best for RLA notes)
Repeat all of above as needed
Set Aside Time for Tutorials

1) What to Expect
2) Calculator
3) Whiteboard

Welcome to the GED® Test Calculator Tutorial
To begin, look at the lower right corner of the screen.
*Click the Next button.*
One More Time – Computer Tutorial!

Calculator – On-Screen Only for O.P.

- Handheld calculators are not allowed
- On-screen calculator same as GED Ready
- Tutorial available on GED.com under “Free Classroom Materials”
Calculator Tutorial

Instructions

Basic Operations of the Calculator

Locate the basic keys on the image and review their functions in the numbered list.

Practice with the Calculator keys on the next page.

Students and Educators Can Practice with the Whiteboard

https://home.pearsonvue.com/onvue/whiteboard
One More Tool – The Scratch Pad

- Is provided in addition to the Whiteboard
- Does not have the pen functionality of the whiteboard
- Can be opened and closed as a pop-up while the student is taking the test
- Use to take notes from reading passages
Troubleshoot Issues

- Students should do both system test from GED account and system test from VUE during scheduling. If anything isn’t fully green, they need to fix their system before test day.
- Plug in laptop
- Have everyone else in house off internet and tell them they can’t enter room
- If student can’t see themselves in webcam window, they will not be able to test
- If any technical issues occurring on test day or during check in, student should reschedule test to troubleshoot
Proctor Communications

- Student can text Proctor through Live Chat at any time if they are having trouble
- Proctor may text student through Live Chat to warn them of rule breaking
- Student will always get a warning before their test is ended due to breaking a rule
- If Live Chat isn’t working, Proctor may talk to student through computer
- If connection isn’t good, Proctor will call student on mobile phone
Tuesdays for Teachers

April 27, 2021
3:30 p.m.-5:00 p.m. EST

It’s What You’ve Been Asking For!
Questions?
Thank you!

Communicate with GED Testing Service®
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