GED Testing Educator Update
Introduction of the Online Proctored GED® Test Pilot
- PART 2 -

May 27, 2020

CT Turner
V.P. Global Operations & Government Relations
Agenda Topics

• Introduction
• Online Proctored GED® Test Pilot
• Timing and Revised Phases
• States by Pilot Phases
• GED Ready® Promotion Information
• Resources
• Visual Overview of Eligible Student Experience
  [Chris Blaisdell]
**Online Proctored GED® Test Pilot – Phases**

*Exact timing of phases will be determined on volume trends*

<table>
<thead>
<tr>
<th>Phase 1 (May 27)</th>
<th>Phase 2</th>
<th>Phase 3</th>
<th>Phase 4—Now Combined into Phase 3</th>
</tr>
</thead>
<tbody>
<tr>
<td>• “Go Live” Feedback period</td>
<td>• Invite eligible students in participating states with no residency queue</td>
<td>• Invite eligible students in manual residency approval queue required states</td>
<td>❌ Invite newly eligible students: All GED Ready “Green” students in non-queue states invited regularly</td>
</tr>
<tr>
<td>• App. 7-10 days</td>
<td>• Eligibility: 1. cancelled appointments 2. 3 of 4 tests passed 3. GED Ready “Green” 4. State’s essential cases</td>
<td>• Queue is anticipated to be available and ready for use approx. June 10-11</td>
<td>❌ The queue is anticipated to be available and ready for use between June 10-11</td>
</tr>
<tr>
<td>• 5 states (CA, GA, OR, TX, WI)</td>
<td></td>
<td>• Invite newly eligible students: All GED Ready “Green” students in manual residency required states</td>
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<td>• Only students with cancelled appointments who also have a GED Ready “Green” score</td>
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<tr>
<td>• Final system tests and gathering data and information from system and students</td>
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</table>

**Simultaneous GED Ready Promo 50% off through July 1**

**End of Pilot – Tentatively July 31**
Reminders About Student Eligibility

• States determine their participation in the pilot, and in what phase

• Eligibility will be determined by Phase. Priorities/first invitations will go out to students in four categories, staggered based upon participation volume analysis:
  1. Cancelled appointments
  2. 3 of 4 tests passed
  3. State’s essential cases
  4. GED Ready Green within the past 60 days

• A GED Ready “Green” score within 60 days is required to schedule an O.P. exam

• Other policies for the pilot will differ from current/traditional CBT policies (see one-pager and Webinar Part 1)
Student O.P. Email Communications

Two types of emails will be sent to students

1. “Get Ready” – introducing the pilot, acknowledging that they’ll be eligible, that a GEDR Green score is required

2. Acknowledgment/Availability to schedule email

• Core messaging about O.P. pilot will be found on their GED.com account
• Some text messaging may be used to alert some students
States by Phase – PHASE 1

- California
- Georgia
- Oregon
- Texas
- Wisconsin
States by Phase – PHASE 2

- Alaska
- Alabama
- Arkansas
- Arizona
- Colorado
- Delaware
- Florida
- Hawaii
- Idaho
- Illinois
- Kansas
- Kentucky
- Massachusetts
- Maryland
- Michigan
- Minnesota
- Mississippi
- North Dakota
- Nebraska
- New Jersey
- New Mexico
- Nevada
- Ohio
- Rhode Island
- South Carolina
- South Dakota
- Utah
- Virginia
- Virgin Islands
- Vermont
- Washington
- Wyoming
States by Phase – PHASE 3

· Connecticut
· Washington, D.C.
· Pennsylvania
States by Phase – Undecided/Currently In Evaluation

• North Carolina

Not Participating at This Time

• Oklahoma
Preparing Your Students/ Assisting with GED® Test Scheduling

• Educators can help ensure students who need O.P. testing be prepared by having a GED Ready “Green”
  • A GED Ready "Green" score is required due to retake limitations on O.P.
  • A GED Ready “Green” score is not required for in-person testing (except in states where it is always required)

Testing in-person:
• States are in different phases or reopening, and in-person testing is available in many areas.
  • Students can go into scheduling to look for in-person testing appointments near them
  • Note that the O.P. Pilot may not be available for new GED Ready Green students until at least late June, and in-person testing may be quicker in some areas
  • We recommend that students follow state and local guidance when decided if they should travel to another area for testing
GED Ready® 50% Off Promotion

- Begun today.
- Runs through July 1.
- All students are eligible for promotion
- Applied automatically in Shopping Cart
Resources – Online Proctored GED Test Pilot

• Remember to visit the website for:
  • Webinar recordings and slides
  • Fully system check link
  • List of states by pilot phase
  • O.P. pilot policy differences highlights one-pager

https://ged.com/educators_admins/test_admin/
## Resource – Online Proctored GED Test Pilot Policy Differences Fact Sheet

<table>
<thead>
<tr>
<th>Online Proctored GED® Test Pilot Policy Differences Highlights</th>
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<tr>
<td><strong>Delivery Method</strong></td>
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<tr>
<td>Combine Tests Delivery Methods?</td>
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<td>Language Options</td>
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<td>Age Requirement</td>
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<td>Retests Fees</td>
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<td>Scheduling</td>
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<tr>
<td>Approved Handheld Calculators (US only)</td>
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<tr>
<td>Scratch paper/ Dry erase boards</td>
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</tbody>
</table>
Resources – Professional Development & Tuesdays for Teachers Recordings

https://ged.com/educators_admins/teaching/professional_development/
Student Experience Overview
Online proctored GED® test pilot

Presenter:
Chris Blaisdell – GED Testing Service
OV Eligible Student Scores Green on GED Ready Test

Congrats, you scored green on your practice test!

Your GED Ready Practice Test score shows you are likely to pass the Math test. We recommend you schedule your test now. With most test centers closed due to Covid-19, we have made online testing available, so you can take your test from the comfort of your home. You must schedule an online test within 60 days of receiving a green score.

SCHEDULE TEST
Student Also Sees This Activity Card When Scrolling Down Dashboard

Activity card for students that are flagged for OnVUE testing.
Student Clicked "Schedule" and is Shown Schedule Test Info Page
Student Clicks Schedule Test & Sees Testing Options

Schedule GED® Test: Do you want to take your test online or in-person at a test center?

**Online**
Now you can take your GED tests online, from the comfort of your home. All you need is a computer, webcam, internet, and a private room. Run a system check to see if your computer meets requirements.

- Schedule Online Test
- Learn more about online testing

**In-Person at a Test Center**
Take your GED test at a test center near you. Take any of the four test you want, with no restrictions.

- Schedule at a Test Center
- Due to COVID-19 many of our testing locations are closed, so finding an in-person appointment might be difficult at this time.
Student Clicks Learn More About Online GED Testing

About Online GED Testing

Take your GED test from the comfort of your home, while securely monitored by an online proctor.

What’s Needed to Test Online

- **Computer, Webcam, Internet**
  You need a computer with webcam and reliable internet.

- **Private Workspace**
  The room should have four walls, a closed door and no distractions.

- **Be 18+ Years Old**
  You must be at least 18 years old and have a government-issued ID.

- **'Green' GED Ready Score**
  You must take a GED Ready practice test and score 'green' within the last 60 days for each subject in which you want to test online.
How It Works

1. Perform a **system test** to make sure your computer, webcam and internet connection meet the requirements for testing online.

2. Schedule your online test within 60 days of scoring ‘green’ on a GED Ready practice test.

3. Log in to GED.com 30 minutes before your test appointment to launch your test.

4. Follow the on-screen steps to check-in for your test including verifying your system, I.D. and workspace.

5. Take your test while an online proctor monitors you just like they do at a test center.
Before Test Day

Run a System Test

It's important to do a system test on your computer before test day to make sure your computer meets the minimum requirements for online testing. If you wait until the time of your exam to do the system test and something goes wrong, you won't be able to test and will lose your payment.

To do the system test, you will:

- Download and install the OnVUE software
- Follow each step to check your microphone, webcam and internet speed
- Take photos of yourself, your government-issued ID and your workspace using your webcam or mobile phone

RUN SYSTEM TEST

Prepare Your Workspace

You will be required to follow these rules for your workspace. If your workspace does not pass a room scan by the online proctor who is monitoring your test, you will not be able to proceed with the exam.

Here's how to prepare your workspace:

- Ensure the room has four walls, a closed door and no distractions
- Make sure no one comes into the room during the test
- Clear everything off your desk
- Turn off and unplug any additional monitors, projectors and televisions
- Place all personal items, mobile phones, headphones and watches out of reach
- Remove any food and drinks, with the exception of water in a clear glass if you choose

If You Need to Reschedule or Cancel

You can reschedule or cancel your test up to 30 minutes before your appointment time by logging in to your GED.com account. You will not be able to reschedule or cancel your test after your appointment time and will lose your payment if you are unable to test.
On Test Day

Check-in for Your Test
Check in for your exam 30 minutes ahead of your scheduled appointment time. If you are late to your appointment, you will not be able to reschedule your online exam and you will lose your payment.

Prior to checking in
- Shut down ALL applications on your computer such as email, Facebook, chat, etc.

How to launch your test
- Log in to your GED.com account
- Click "Launch" from the appointment card, which will take you to the OnVUE exam page
- From the OnVUE page, you can click "Begin Exam" as early as 30 minutes before your exam time

Checking in
- After you click "Begin Exam", follow the steps to complete the system test and to take photos of your government issued I.D. and workspace
- You will then be placed in a queue for the next available proctor to begin your exam

During the Test

Technical Assistance
- Onscreen chat with the proctor will be available, but the proctor will not answer any questions related to exam content
- Make sure you close out all other applications and complete the system test ahead of time. Poor internet connection is one of the most common technical issues during the test.

Onscreen Calculator
- You will not be able to use a physical calculator but will have access to an onscreen calculator during the exam. Practice with the calculator tutorial.

Onscreen Scratch Pad
- You will have access to an onscreen scratch pad to take notes and perform math calculations.
Exam Rules

- Cheating is strictly prohibited
- You consent to being videotaped and recorded
- You must be in a private, walled room with a closed door
- No one is permitted in the room for any reason
- You may not leave your work area for any reason
- You cannot use a calculator or scratch paper, take physical notes or talk
- Personal items, mobile phones, headphones and watches must be out of reach
- Food, drinks, smoking and gum are prohibited
- You can only schedule one online test at a time and can only take one online test per subject. Any retakes will need to happen in-person at a test center.

Breaking any of these rules will result in your exam being revoked, loss of payment, and you will be banned from testing in the future.
## Computer System Requirements

It's important for you to run a **system test** prior to your online test appointment.

| Operating System | Windows 10  
|------------------|------------|  
|                  | Windows 8.1  
|                  | Mac OS 10.13 and above  
| Firewall         | We recommend taking the test on a personal computer. Work computers generally have more restrictions that may prevent successful delivery.  
| Internet Browser | The newest version of Microsoft Edge, Safari, Chrome and Firefox or Internet Explorer 11.  
| Internet connection | Reliable and stable connection speed of 3 Mbps down and 2 Mbps up is required.  
| Webcam           | May be internal or external and connected to the computer.  
| Sound and Microphone | Verify the audio and microphone are not set on mute in Windows.  
|                  | Mac users may need to allow OnVUE within their 'System Preferences: Security & Privacy: Privacy’ settings for Microphone, Camera, Automation and Input Monitoring.  
| Browser Settings | Internet Cookies must be enabled. Any Pop-up blocking settings must be disabled  
| Device           | All tablets are strictly forbidden, unless it has a physical keyboard and also meets the operating system requirements mentioned earlier.  
| Power            | Make sure your computer is plugged into a power source.  

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GED Testing Service ©
Shows When Student Clicks Schedule Online Test – If No Residency Rule

Schedule GED® Test: Choose subject for online test

You are only eligible to take online tests in subjects that you've taken a GED Ready for, scored Green within the last 75 days, and once per subject. If you would like to schedule your test in another subject you can schedule an in-person test and take it at a test center.

- Reasoning Through Language Arts
- Science
- Mathematical Reasoning

By clicking ‘Find an appointment’, I signify that I have read, understand, and agree to the Rules Agreement.

[Buttons: No, I don't wish to continue | Find an Appointment]
Clicking "Rules Agreement" Opens PDF in New Window

Shows When Student Clicks Schedule Online Test – with Residency Rule

Legal language reads: By clicking "Find an appointment" I signify that I have read, understand, and agree to the Rules Agreement and hereby certify under penalty of perjury that I am a resident of Minnesota.
Student Selected Subject & Clicks Find An Appointment

Agree to online exam policies

To take this exam in an online environment, please agree to the following terms and conditions.

- By accessing this website and ticking the box you indicate your acceptance of Pearson VUE’s, a business of NCS Pearson, Inc., Privacy and Cookies Policy (‘Privacy Policy’), Terms and Conditions and use of cookies to support your experience. You also understand, acknowledge and agree that the testing programme sponsor has its own, possibly different, privacy policy.

- By providing your personal information, as stated in this Privacy Policy, for the purpose of registering for a licensure, certification or academic admission test, including the administration of such test, you acknowledge, agree and consent to the video and audio recording of your face image, voice, desk and workspace for the purposes of test quality, security and the integrity of the testing process, and you consent to the processing of such personal information and test data by Pearson VUE and to the transfer of such data to Pearson VUE’s hub server, located in the USA, as the data processor, its authorized third parties, if any, both in the capacity as data processors for the processing of your personal information and test data on behalf of the testing programme sponsor, as the data controller, located in the USA or elsewhere. Pearson VUE and other data processing entities, if any, are the recipients of your personal information and test data located outside of the European Union and the European Economic Area, however, Pearson VUE will enter into reasonable data transfer agreements with such entities for the purpose of communicating and following the instructions of your testing programme sponsor and for establishing reasonable security measures to protect the confidentiality and integrity of your personal information and test data.

- If you choose to take the test through our online proctoring function, which is not mandatory in the event that there are other ways of taking the test as determined by the testing programme sponsor, you will be monitored during the testing session in real time so that your face, voice, desk and workspace will be captured and possibly recorded during the testing session. You understand, acknowledge and agree that you have no right to privacy at your current location during the exam testing session and you explicitly waive any and all claims asserting a right to individual privacy or other similar claims. By accessing this website and ticking this box you signify your acknowledgement and agreement that any inappropriate or wrongful conduct, as determined in Pearson VUE’s or the test proctor’s sole discretion, witnessed while monitoring your testing session at your current location will be reported by Pearson VUE to the testing programme sponsor and may also be reported to the appropriate governmental authorities, including, but not limited to, any law enforcement officials.

- By accessing this website and ticking this box you signify that you understand, acknowledge and agree that if any third party is: 1) detected as being present in your physical location, whether visible or not; or 2) overhead in any manner whether physically detected through movement and making of noise or through sounds, irrespective of whether they are in your current location or not during your testing session, the test will be terminated and you will not receive any score or in the event you’ve completed the test and received a score your score may be invalidated or revoked. Further, you understand, acknowledge and agree that if your testing session is terminated for this or any other reason you will not receive a test fee refund, credit or voucher.
Student Agreed to Online Exam Policies & Clicked Next. Now Selects Content Area & Clicks Next
Mockup of what Subject Selection Screen Will Look Like in June
Student Selects Appointment Date & Time
Student Reviews Appointment Details & GEDTS Policies Pop-Up

Cart

<table>
<thead>
<tr>
<th>Description</th>
<th>Details</th>
<th>Price</th>
<th>Actions</th>
</tr>
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<tr>
<td>GED_OV: GED® Test</td>
<td>Friday, May 1, 2020</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Content Areas</td>
<td>Start Time: 12:00 PM CDT</td>
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<td></td>
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<tr>
<td>* MAT_OV: GED® Test - Mathematical Reasoning</td>
<td>Change Appointment</td>
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<tr>
<td>Language: English</td>
<td>Exam Length: 120 minutes</td>
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</tbody>
</table>

Total Due

- Subtotal: 30.00
- Estimated Tax: 0.00

ESTIMATED TOTAL DUE: USD 30.00

You can enter vouchers/promotion codes on the payment screen.
GED Testing Service Policies

Admission Policy

Please note this exam is proctored in English only.

Before test day:

- Visit the “About GED Online Testing” page and review information on exam policies and procedures, system requirements, and the System Test
- Complete the required System Test from the same computer and in the same location you’ll be using on exam day. Note: network firewalls often cause issues while trying to take your exam. Please consider taking your exam in a setting without a corporate firewall.
- Review the identification requirements:

Please be prepared to show one (1) valid form of unexpired, Government-issued personal ID. The Government-issued ID must have your signature and must have your photo. The name on the registration must match the names on the Government issued ID exactly. Please verify that your name listed on your confirmation email matches your identification. If your identification is not considered valid, you will not be permitted to take your exam and are unlikely to receive a refund.

Examples of acceptable identification:

- Passport
- Driver's license
- Military ID (including spouse and dependents)
- Identification card (national or local)
- Registration card (such as green card, permanent resident, visa)

Note: We are unable to accept the following ID's for an online proctored exam:

- Renewal forms with expired ID's
- Government-issued name change documents with Government ID
Student Scrolls Popup to Read GEDTS Policies

Agree to policies

- Registration card (such as green card, permanent resident, visa)

Note: We are unable to accept the following ID’s for an online proctored exam:

- Renewal forms with expired ID’s
- Government-issued name change documents with Government ID

On test day:
We recommend logging into your account 30 minutes early to start the check-in process and to allow for any troubleshooting. If you are 15 minutes late after your scheduled exam time you will not be allowed to begin your exam and are unlikely to receive a refund.

How to launch your test:

- Log in to your GED.com account
- Click "Launch" from the appointment card, which will take you to the OnVUE exam page
- From the OnVUE exam page, click "Begin Exam" as early as 30 minutes before your exam time

Checking in:

- After you click "Begin Exam", follow the steps to complete the System Test and to take photos of your government issued photo I.D. and workspace
- You will then be placed in a queue for the next available proctor to begin your exam

Facial Comparison Policy
You understand and agree that Pearson VUE may use facial comparison technology for the purpose of verifying your identity during the testing process. It will compare your facial image to the one on your identification and to facial images captured during the testing process and help us further develop, upgrade, and improve this application. If you do not agree to the use of facial comparison technology during your testing session, do not accept this term. You will not be able to complete your registration online. Instead, please call the Pearson VUE call center to complete your registration.

Reschedule Policy
Student Finishes Reading Policies & Clicks
Student Chooses Method of Payment
Shows If a Student Enters 100% Promo Code, Student Clicks Next
Student Reviews Order & Clicks
Submit Order

Almost there...

<table>
<thead>
<tr>
<th>Description</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>Exam 0920-002 Test</td>
<td>30.00</td>
</tr>
</tbody>
</table>

Appointment
Friday, May 1, 2020
Start Time: 12:00 PM CDT

Exams for
Name: Onne Goy5
GED ID: MASTER-ST2:20200429-5744-1647

Order Total
Subtotal: 10.00
Tax: 0.00
Promotion Code: -10.00 100% promo code
TOTAL DUE: USD 0.00

TOTAL DUE USD 0.00
SUBMIT ORDER

GED TESTING SERVICE®
You are booked!

You have successfully scheduled an online exam. On the date of your appointment, be sure to return to the exam details page 30 minutes before your exam is scheduled to begin.

We highly recommend that you run the system test on the same computer and location you will be testing from on exam day to ensure system compatibility. Running the system test helps avoid issues during the exam.

An email confirmation has been sent to Test01256789012@ged.com

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**Exams for**

- **Name:** Gwene Guy5
- **GED ID:** MASTER-072-20200429-5744-1347

**Order Total**

- Subtotal: $30.00
- Tax: $0.00
- Promotion Code: -$30.00 (100% promo code)

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**Exam**

- **GED® Test**
- **Content Areas:**
  - Math, GED® Test - Mathematical Reasoning
  - Language:
  - Exam Length: 120 minutes

**Appointment**

- **Date:** Friday, May 1, 2020
- **Start Time:** 12:00 PM CDT
- **Order Number/Invoice:** 0000-0899-5676
- **Status:** Purchased

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Why can't I begin my exam?
Activity Card Student Sees On Day of Test - Student Clicks “Launch”
Prepare Your Workspace

You will be required to follow these rules for your workspace. If your workspace does not pass a room scan by the online proctor who is monitoring your test, you will not be able to proceed with the exam.

Here's how to prepare your workspace:

- Ensure the room has four walls, a closed door and no distractions
- Make sure no one comes into the room during the test
- Clear everything off your desk
- Turn off and unplug any additional monitors, projectors and televisions
- Place all personal items, mobile phones, headphones and watches out of reach
- Remove any food and drinks, with the exception of water in a clear glass if you choose
Student Clicks “Begin Exam”
Check-In Process Begins: Student Copies Access Code & Downloads OnVUE Software

1. Check this box to confirm you are using the computer and location that you will be testing from on exam day.

2. Click on the "Copy Access Code" button below. This will automatically enter your access code into OnVUE once it is running. This access code will authorize you to start the exam check-in process.

   490-085-863 Copy Access Code

3. Click "Download" and then run the application. This will ensure you are running the most up to date version of OnVUE.

   Alert! Mac users, if prompted, will need to allow OnVUE within their ‘System Preferences: Security & Privacy: Privacy’ settings for Microphone, Camera, Automation, and Input Monitoring.

   Download

以下の日本語の説明は、ここをクリックするか、下にスクロールしてください

This photo is taken from the system test. During the actual test there are only 2 steps, the first is not present.
Student Enters Access Code & Mobile Phone Number
Student Verifies Age & Begins System Check

Check-In Process
What you need to do to take your exam

- System check
- Your picture
- Photo identification
- Workspace verification

- I am eighteen years of age or older
- I am under eighteen years of age
Student Passes System Check & Clicks Next
Student Chooses Mobile For Photo Capture
Student Enters Mobile Number

Use your mobile phone to take your required verification photos

1. Select access method
   - Text message
   - Type URL into mobile phone

2. Enter contact information
   - +1 7033407469

If you don't have a mobile phone, use your webcam to take the required photos
Student Is Now Following Photo Capture Instructions On Their Mobile

These Instructions Appear on Mobile After ID Photos Taken

• Ensure you are not disturbed by anyone.
• Clear notes, note-taking boards and equipment.
• Disconnect extra monitors, projectors and televisions.
• Place food and smoking equipment out of sight.
• Move electronic devices, headphones and watches out of arm's reach.
After Uploading Photos Student Directed to Click Refresh Onscreen
No one is permitted in your work area for any reason.
You may not leave your work area for any reason.
You cannot use scratch paper, take physical notes or talk.
Place mobiles, headphones and watches out of reach.
Food, drinks, smoking and gum are prohibited.

I agree that breaking these rules will result in my exam being revoked.
Student Clicks Next & Can Now Launch Exam

Close all applications running on your computer, except for OnVUE.

All other applications on your machine must be shut down, web browsers, messaging apps and virtual machines.

Once you have closed all other applications, click the “Launch exam” button.
Student Clicks “Launch Exam” & Is Now Waiting for a Proctor
Virtual Calculator Link –
Same Calculator Built into GED Ready & Tutorial

https://ged.com/calculator_tutorial
Lessons on the Savanna
by Roland Smith

1. “I’m not so worried about time anymore,” I said.

2. He smiled. “Good! You’ll need this gourd. You will need this step to be too busy to drink.”

3. He led me to a tree not very far from the house. “Step was exaggerated painfully slow.”

4. “You must climb as high as you can look out of the gourd. You will need this tribe taught me to stalk other animals.”

5. I took the gourd. “What do you want me to do with this?”

6. “I will be too busy to drink.”

7. I didn’t know what he meant. I put it on a tree anyway and found a stick to be comfortable.

8. “Can you see the grass of the savanna?” Supeet yelled up to me.


10. “Good! What else do you see?”
Educator & Administrator COVID-19 Resources Page

Student Survey Results – Computer and Internet Resources

Conducted in mid to late April, 2020
• 6,000 responses (~20% response rate)
• 86% have access to a desktop or laptop at home
• ~99% report having reliable internet access
• 1% with computers 10 year+, 4% do not know age
• 81% have a camera on computer, 6% did not know
• 84% have a speaker/microphone, 13% did not know
• 99% report having access to a quiet space at home to test

• Age of Respondents:
  • Under 18 = 7%
  • 19 - 29 = 40%
  • 30 – 49 = 45%
  • 50 - 69 = 7%
  • 70+ = <1%