



## FAQs about GED Complete Express

### Is GED Complete Express refundable?

You can request a refund within 7 days of your date of purchase as long as you haven't accessed and used the product yet. After 7 days from your purchase date or after you've taken the first assigned step, the product is no longer refundable.

---

### Are you a company or educator looking to buy GED Complete Express in bulk for your students?

If you want to buy GED Complete Express in bulk to help your student population and track their progress to achieving their GED you can contact us on [gedcomplete@ged.org.za](mailto:gedcomplete@ged.org.za)

---

### What do I need to be able to study?

All you need is a reliable internet connection and a laptop or tablet to study.

---

### Is there an age minimum to enroll?

You must be at least 16 years old to enroll. You can work through all the online learning, and start writing exams when you turn 17 or 18, depending on your country's GED testing age policy.

---

## What does it mean I have 4, 6, 8 or 10 months?

When we mention that you have 4, 6, 8, or 10 months, it refers to the timeframe within which you plan to complete your GED studies. We recognize that GED students come from diverse backgrounds and have different academic levels, time constraints, and goals. For instance, some students might be more advanced and can complete their GED more quickly, while others may need more time to grasp the material. Some students may have more free time to dedicate to studying, while others may be juggling multiple commitments like work or family and have less time available. Depending on these factors, students can choose a completion timeline that best suits their circumstances and objectives. For instance, if you have a lot of time to study and a higher academic level, you might opt for the 4-month plan. Alternatively, if you have limited time to dedicate to studying or you find the material more challenging, the 10-month plan might be a better fit. By setting a timeline, we can help structure your study schedule and pace in a way that aligns with your needs and ensures you can effectively cover all the necessary material before your GED examination. So, whether you have 4, 6, 8 or 10 months, each duration serves to provide a structured, customized study plan that is designed to cater to your unique needs as a student.

---

## Does the monthly fee include exams?

No, the fee does not include GED test fees.

---

## What happens if I don't complete all the subjects in one year?

Students can sign up again and receive an additional 12 months access.

---

## When do I write exams?

Students work on one subject at a time. Should you be ready to write your test at the end of that particular subject's block, you can then book and write immediately. Should a student still need more test preparation, the student will move on to the next subject before booking for a test, as students will acquire additional skills with each subject that will benefit them overall.

---

## Why is GED Complete Express not available to students in the U.S. and South Africa?

GED Complete Express is not currently available to students who are based in the United States and South Africa. Alternatively, U.S.-based students may purchase GED Plus, a similar program to GED Complete Express. South African students have access to Learnalot, the SA version of GED Complete Express.

---